

Our Reference North East and North Cumbria ICB\
FOI ICB 26–252

North East and North Cumbria ICB
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Sunderland Enterprise Park
Sunderland
SR5 3XB

Tel: 0191 535 4288
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By Email

10 September 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 18 August 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Please treat this as a request for information under the Freedom of Information Act 2000.

For each of the below, please provide the contact for whoever holds commissioning or referral responsibility (i.e. someone able to discuss placement capacity and funding routes with external providers), rather than clinical case-management staff, where these are different roles.

1. The name, job title, and direct contact details (email and telephone) of the lead commissioner responsible for your Dynamic Support Register.
2. The name, job title, and contact details of the lead contact for your Transforming Care pathway or Learning Disability and Autism (LD&A) commissioning team, in relation to adults aged 18+.
3. The name, job title, and contact details of the lead contact for Continuing Healthcare (CHC) commissioning of complex learning disability/autism placements for adults aged 18+, if this sits with a different team from question 2.
4. Where your organisation distinguishes between complex and non-complex learning disability/autism cases (for example, separate teams or leads for standard placements versus complex/high-acuity placements), please provide contact details for each, clearly indicating which team covers which caseload.

Where a named individual's direct contact details cannot be provided, please provide the relevant team's generic email address and telephone number instead, along with the job title of those who monitor it.

If any of the above sits with a different team, organisation, or Commissioning Support Unit that carries out this function on your behalf, please let me know who I should contact instead.

I would be grateful for a response within the statutory 20 working days. Please let me know if you need any further information to process this request.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. Kate OBrien, Director of Nursing, All Age Continuing Care, Mental Health, Learning Disabilities, Autism and Neurodiversity is the lead commissioner. Please direct all queries to Kate OBrien using the ICB's central mailbox nencicb-sun.reception@nhs.net marked for her attention. Alternatively, please telephone the ICB's Switchboard on 0191-535-4288.
2. Please refer to the response to question 1.
3. Please refer to the response to question 1.
4. NENC ICB does not distinguish between complex and non-complex learning disability/autism cases. Therefore, on this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**