



North East and North Cumbria

Our Reference HM\ North East & North
Cumbria ICB\ FOI ICB018

NECS - Riverside House

Goldcrest Way

Newburn Riverside

Newcastle upon Tyne

NE15 8NY

Your Reference

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21 July 2022

Dear Mr Colbert

Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board (ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 18 July 2022 for information held by NHS North East and North Cumbria Integrated Care Board (ICB) under the provisions of the Freedom of Information Act 2000.

For information Clinical Commissioning Groups ceased to exist on 30 June 2022. Services that were previously delivered by the CCG are now being delivered by the successor organisation NHS North East and North Cumbria (ICB). This covers County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Request

1. I'm aware that there are a number of ICS-level Shared Care Records, and that each UCS is required to have one. Please tell me the name of the Shared Care Record for your ICS, and also the name or names of the software provider(s) - e.g. Graphnet, Orion, Interweave, etc. In addition, if your ICS's Shared Care Record is shared between several ICSs, please let me know the names of the other ICSs with which your Shared Care Record is shared
2. Other than processing patient data for the provision of direct care what other permissions or purposes would these software companies have.
3. Could you please provide a list of any and all bodies and organisations outside the NHS to either the shared care record or any data within it.

4. Are there any circumstances at all in which police or immigration authorities specifically would be able to have access to ShCR's and how would consent for this be given?

5. I have a specific question about delegated consent ie people who cannot make decisions for themselves - please could you provide me with a copy of the policy on delegated consent.

6. please could you provide your policy or policies around consent for the use of data in the shared care record by external sources, police, private health, sexual health clinics, child services, DWP, local councils, and mental health services

7. will the shared care record in your ICS be used for any purposes beyond direct care, eg population health management, planning, and research. If so, which uses, by whom, and how have these been communicated to users of the shared care record and patients themselves.

8. How have people been told they can opt-out, as in, by Email, Phone, or leaflet in a local GP surgery etc. and what % of people that your ICB (or relevant body) covered have been informed directly about this restructuring or their records, and to stress, how have they been most importantly - please list any and all initiatives for this, and if you have any of those materials can you please give me a copy of them.

9. How many opt-outs have there been as of the date of this request being sent?

10. if a patient who has opted out in your ICS moves to another ICS, will they need to opt-out again?

Response

The ICB are not the holders of the information as your request refers to the use of the shared record within the ICS, which would be the Great North Care Record. Your request therefore needs to be redirected to the GNCR <https://www.greatnorthcarerecord.org.uk/>

In relation to opt-out the ICB does not hold the data; it is down to individual practices to inform patients. All the information you are asking for is available on the national Your Data Matters pages here <https://www.nhs.uk/your-nhs-data-matters/>

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

Hilary Murphy

Hilary Murphy
Information Governance Officer