



# North East and North Cumbria

Our Reference SD\North East and North  
Cumbria ICB\FOI ICB316

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10 May 2023

Dear Applicant

## **Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 6 April 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

### **Your Request**

Please accept this data request under the Freedom of Information Act as a Freedom of Information Request. This request seeks to collect data regarding CHC payments made to Older Person's Adult Social Care providers by your Integrated Care Board (ICB).

**Please note:** While the request will seek data for the mean, median, lowest, and highest rates paid per ICB, we would like this data to provide sufficient granularity to answer the questions. For this, we have broken these questions down to be provided per Local Authority that operates in your system, or by Former Clinical Commissioning Groups (CCGs) (**whichever is easiest**). If there is an alternative breakdown of this data that has not been mentioned, please can you offer this breakdown and clarify how it has been done. If you do not split data by any method, please provide it at an ICB level.

If the requested data in the timeframe stated is not available, please use the last day of the most recent month for when data is available, and provide this date in the response.

1. Please list the Local Authorities within your ICB Boundaries (if this information is published online, please provide a specific link to where this information is available).
2. As of 31 March 2023, how many individuals were your ICB funding for CHC in Registered Older Persons 65+ Nursing Homes? (Please provide a response by ICB,

and if possible Local Authority/Former CCG. If there are additional alternative breakdowns of this data, please provide this)

- A. By ICB
- B. By Local Authority
- C. By former CCG

3. [The National Tariff Payment System Guidance 2022-23](#) states that in the absence of a national price (section 3), which applies to CHC, ICBs should follow the rules for locally determined prices as outlined in section 4.1 as follows:  
'The provider and commissioner(s) must engage constructively with each other when trying to agree on local payment approaches.'

Therefore, what CHC-related engagement has the ICB facilitated with their local care providers? (Please link to where this information can be found, or explain how you fulfil your obligations to engage with care providers prior to the annual fee review)

4. What was the MEAN/MEDIAN/HIGHEST/LOWEST fee paid to Registered Older Persons 65+ Nursing Homes by: (Please provide a response by ICB, and if possible Local Authority/Former CCG. If there are additional alternative breakdowns of this data, please provide this)
- A. By ICB
  - B. By Local Authority
  - C. By former CCG

5. What were the MEAN/MEDIAN/HIGHEST/LOWEST inflationary uplifts offered in the **2022/23 Financial year** by the ICB for Registered Older Persons 65+ Nursing Home residents? (Please provide a response by ICB, and if possible Local Authority/Former CCG. If there are additional alternative breakdowns of this data, please provide this)
- A. By ICB
  - B. By Local Authority
  - C. By former CCG

6. Please can you provide the appropriate contact details for the following topics (Please provide a response by ICB, and if possible Local Authority/Former CCG. If there are additional important contacts, please provide this). Please provide a name, title, email address, phone number and address for each of the below:
- A. Inflationary Uplifts
  - B. Fee Reviews (For instances of a resident's change in need)
  - C. Commissioning
  - D. Payment and Invoice Queries (outside of SBS)

### Our Response

1. All geographic areas are outlined in the link below as part of the Integrated Care Partnership <https://northeastnorthcumbria.nhs.uk/areas-covered/> This includes Local Authorities. Contacts for their Local Authority Freedom of Information teams are listed below.

NENC Local Authorities	Email
Cumbria County Council	information.governance@cumbria.gov
Darlington Borough Council	freedomofinformation@darlington.gov.uk

Durham County Council	foi@durham.gov.uk
Gateshead Council	informationrights@gateshead.gov.uk
Hartlepool Borough Council	Freedomofinformation@hartlepool.gov.uk
Middlesbrough Borough Council	foi@middlesbrough.gov.uk
Newcastle City Council	freedomofinformation@newcastle.gov.uk
North Tyneside Council	foiofficer@northtyneside.gov.uk
Northumberland County Council	FOI@northumberland.gov.uk
Redcar & Cleveland Borough Council	information_security@redcar-cleveland.gov.uk
South Tyneside Council	foi@southtyneside.gov.uk
Stockton on Tees Borough Council	foiandcomplaints@stockton.gov.uk
Sunderland City Council	freedom.information@sunderland.gov.uk

2. Individuals funded for CHC in Registered Older Persons 65+ Nursing Homes:

<b>NENC ICB</b>	<b>Client numbers</b>
North East and North Cumbria ICB	1218

<b>Local Authority</b>	<b>Client numbers</b>
County Durham	875
Cumbria	4
Gateshead	3
Newcastle	3
Hartlepool	151
Middlesbrough	2
Redcar & Cleveland	1
Stockton	10
Darlington	169

<b>Former CCG</b>	<b>Client numbers</b>
County Durham	870
Newcastle Gateshead	6
North Cumbria	4
North Tyneside	28
Northumberland	209
South Tyneside	65
Sunderland	209
Tees Valley	338

3. Engagement continues with all providers supporting clients funded as CHC, including on a case-by-case basis where appropriate. Levels, types and method of engagement at place has varied, particularly as a result of the Covid 19 pandemic. With the development of ICBs, engagement with providers is ongoing as a priority to develop standardisation in approach.

4. MEAN/MEDIAN/HIGHEST/LOWEST fee paid to Registered Older Persons 65+ Nursing Homes:

<b>NENC ICB</b>	<b>Highest</b>	<b>Median</b>	<b>Mean</b>	<b>Lowest</b>
North East and North Cumbria ICB	£947.55	£886.21	£855.69	£545.00

Local Authority	Highest	Median	Mean	Lowest
County Durham	£947.55	£922.61	£880.25	£577.25
Cumbria	£768.50	£768.50	£751.10	£725.00
Gateshead	£947.05	£922.61	£930.76	£922.61
Newcastle	£886.21	£883.17	£875.20	£848.27
Hartlepool	£922.61	£859.19	£793.75	£618.00
Middlesbrough	£859.19	£859.19	£859.19	£859.19
Redcar & Cleveland	£922.61	£922.61	£922.61	£922.61
Stockton	£922.61	£859.19	£847.43	£650.00
Darlington	£922.61	£833.19	£786.55	£545.00

Former CCG	Highest	Median	Mean	Lowest
County Durham	£947.55	£922.61	£881.52	£577.25
North Cumbria	£768.50	£768.50	£751.10	£725.00
Newcastle Gateshead	£947.05	£880.12	£863.75	£760.70
North Tyneside	£991.89	£967.34	£932.23	£876.54
Northumberland	£898.27	£877.05	£874.53	£848.27
South Tyneside	£1,755.63	£888.20	£901.25	£447.72
Sunderland	£962.32	£904.47	£911.99	£904.47
Tees Valley	£922.61	£833.19	£790.80	£545.00

5. MEAN/MEDIAN/HIGHEST/LOWEST inflationary uplifts offered in the **2022/23 Financial year** by the ICB for Registered Older Persons 65+ Nursing Home residents

NENC ICB	Highest	Median	Mean	Lowest
North East and North Cumbria ICB	8%	7%	7%	6%

Local Authority	Highest	Median	Mean	Lowest
County Durham	9%	7%	8%	7%
Cumbria	8%	6%	7%	6%
Gateshead	8%	7%	7%	7%
Newcastle	6%	3%	4%	3%
Hartlepool	9%	7%	7%	6%
Middlesbrough	14%	12%	12%	11%
Redcar & Cleveland	8%	8%	8%	8%
Stockton	7%	7%	7%	7%
Darlington	7%	6%	6%	6%

Former CCG	Highest	Median	Mean	Lowest
County Durham	9%	7%	8%	7%
North Cumbria	8%	6%	7%	6%
Newcastle Gateshead	8%	6%	6%	3%
North Tyneside	8.4%	8.3%	8.3%	8.2%
Northumberland	9.53%	9.42%	9.42%	9.32%
South Tyneside	7.3%	7.3%	7.3%	7.3%
Sunderland	Rates for 2022/23 are still to be agreed.			
Tees Valley	14%	8%	9%	6%

6. NHS NENC ICB may hold this information. The ICB considers the names and direct email addresses requested exempt under Freedom of Information Act 2000 Section 40(2) (personal information) as it relates to the personal information of an ICB

employee. These members of staff are not of sufficient senior level where there is reasonable expectation that this information would be released into the public domain. The ICB follows guidance issued by the Information Commissioner's Office on the disclosure of personal data including direct contact details. All members of staff can be contacted via [necsu.nenc-icb.contactus@nhs.net](mailto:necsu.nenc-icb.contactus@nhs.net)

For your information, links to each ICB sub-locality website can be found using the link [Contact us – NENC ICB](#) Contact emails for ICB sub-localities can be found here too.

All queries to Local Authority should be directed to appropriate individual Councils by email or telephone, or by using the FOI links noted in responses to question 1. These details can be obtained from each council's website.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**