

Our Reference North East and North Cumbria ICB\
FOI ICB 25–108

North East and North Cumbria ICB
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Colima Avenue
Sunderland Enterprise Park
Sunderland
SR5 3XB

Tel: 0191 512 8484
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By Email

14 July 2025

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 20 June 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am writing to request information under the Freedom of Information Act 2000. Please provide me with the following information:

NHS North East and North Cumbria ICB's Talking Therapies Service

1. Who currently supplies your Talking Therapies Service(s)?
2. How long has this provider/these providers delivered this service(s)?
3. Has the contract ever been issued with a performance notice?
4. What is the Annual Contract Value of the contract?
5. When is the service contract due to expire?
6. Do you intend to issue a competitive process in relation to this service contract?
7. If you do intend to issue a competitive process, do you have an estimated date/timeline for this process?
8. Will a future procurement process procure one service ICB-wide?

NHS North East and North Cumbria ICB's Physiotherapy/MSK/Pain Management Service

1. Who currently supplies your Physiotherapy/MSK/Pain Management Services
2. How long has this provider/these providers delivered this service(s)?

3. Has the contract ever been issued with a performance notice?
4. What is the Annual Contract Value of the contract?
5. When is the service contract due to expire?
6. Do you intend to issue a competitive process in relation to this service contract?
7. If you do intend to issue a competitive process, do you have an estimated date/timeline for this process?
8. Will a future procurement process procure one service ICB-wide?

NHS North East and North Cumbria ICB's Community Dermatology Service

1. Who currently supplies this Service?
2. How long has this provider/these providers delivered this service?
3. Has the contract ever been issued with a performance notice?
4. What is the Annual Contract Value of the contract?
5. When is the service contract due to expire?
6. Do you intend to issue a competitive process in relation to this service contract?
7. If you do intend to issue a competitive process, do you have an estimated date/timeline for this process?
8. Will a future procurement process procure one service ICB-wide?

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

NHS North East and North Cumbria ICB's Talking Therapies Service

1. Current suppliers are:

ICB place	Supplier
County Durham	Tees, Esk and Wear Valleys NHS Foundation Trust (TEWV) provide Talking Therapies for anxiety and depression (TTAD), subcontracting elements to Mental Health Matters and Sunderland Counselling Service.
Gateshead	Lead Provider is South Tyneside and Sunderland NHS Foundation Trust
Newcastle	Lead Provider is Vita Health Group, sub-contracting elements to JET, PROPS North East and Search
North Cumbria	Lead Provider is Cumbria, Northumberland, Tyne & Wear (CNTW) NHS Foundation Trust
North Tyneside	Lead Provider is Northumbria Healthcare NHS Foundation Trust, sub-contracting arrangements with Sunderland Counselling Service.
Northumberland	Lead Provider is Cumbria, Northumberland, Tyne & Wear NHS Foundation Trust (CNTW), sub-contracting elements to Mental Health Matters, Sunderland Counselling Service.
Sunderland	Lead Provider is CNTW, sub-contracting elements to Washington Mind, Sunderland Mind, Sunderland Counselling Service.
South Tyneside	Lead Provider is South Tyneside and Sunderland NHS Foundation Trust
Tees Valley	Service is provided across Teesside, by lead provider Alliance, sub-contracting elements to Teesside Mind.

2. Length of service:

ICB place	Length of service
County Durham	TEWV have provided this service for over 10 years (contracting systems/ evidence doesn't provide before this point, so we cannot confirm the exact start date). Sub-contractors cannot be commented on by the ICB, would need to be redirected to lead providers.
Gateshead	2023
Newcastle	2023
North Cumbria	CNTW have provided this service for over 10 years (contracting systems/evidence doesn't provide before this point, so we cannot confirm the exact start date). Sub-contractors cannot be commented on by the ICB, would need to be redirected to lead providers.
North Tyneside	2024
Northumberland	2021
South Tyneside	2023
Sunderland	2022
Tees Valley	Alliance's contract started in 2020.

Please note, NENC ICB cannot comment on sub-contractors, please redirect the query to lead providers.

- The County Durham and Darlington and Teesside services have been issued with performance notices during their contract terms.
- For Talking Therapies in 2024/25 there was spend of £50.5m, split as follows:

Provider	Amount
Alliance Psychology Ltd	£8.9m
Cumbria, Northumberland, Tyne & Wear NHS Foundation Trust	£16.4m
Northumbria Healthcare NHS Foundation Trust	£3.8m
South Tyneside and Sunderland NHS Foundation Trust	£9.2m
Tees, Esk and Wear Valleys NHS Foundation Trust	£7.2m
Vita	£5.0m

- Contract expiration date:

ICB place	Contract expiration date
County Durham	2027
Gateshead	2025
Newcastle	2027
North Cumbria	2027
North Tyneside	2027
Northumberland	2028
South Tyneside	2025
Sunderland	2025
Tees Valley	2027

- There are no plans in place by NENC ICB to issue a competitive process in relation to these service contracts.
- Please refer to the response to question 6.
- Please refer to the response to question 6.

County Durham – Physiotherapy and MSK Service

1. County Durham and Darlington NHS Foundation Trust (CDDFT) currently provides MSK and Physiotherapy services.
2. CDDFT has delivered these services since before the establishment of NENC ICB on 1 July 2022.
3. The contract has never been issued with a performance notice.
4. The service is part of the main block contract and funding is not broken down into service lines.
5. The service contract due to expire on 31/03/2027.
6. There are no plans in place to issue a competitive process in relation to this service contract.
7. Please refer to the response to question 6.
8. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

County Durham – Pain Management Service

1. Connect Health Pain Services Ltd supplies a chronic pain management service (Tier 2)
2. This has been provided by Connect since 1 May 2024.
3. The contract has never been issued with a performance notice.
4. The annual contract value is £547,527.
5. The service contract is due to expire on 30/04/2027.
6. There are no plans in place to issue a competitive process in relation to this service contract.
7. Please refer to the response to question 6.
8. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

Newcastle Gateshead

1. The Newcastle upon Tyne Hospitals NHS Foundation Trust (NuTH) currently supplies Physiotherapy/ MSK/ Pain Management Services.
2. NuTH has delivered these services since 1st October 2018.
3. The contract has never been issued with a performance notice.
4. The annual contract value is approximately £3.8m – payment is made to NuTH as part of an overall block payment and cannot be disaggregated.
5. The service contract is due to expire on 30/09/2025.
6. There are no plans in place to issue a competitive process in relation to this service contract.
7. Please refer to the response to question 6.
8. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

North Cumbria

1. North Cumbria Integrated Community NHS Foundation Trust currently supplies physiotherapy, MSK and pain management services.
2. The provider has delivered these services since before the establishment of NENC ICB on 1 July 2022.
3. The contract has never been issued with a performance notice.

4. The service is part of an overall block contract and funding is not broken down into service lines.
5. The service contract is due to expire on 31/03/2027.
6. There are no plans in place to issue a competitive process in relation to this service contract.
7. Please refer to the response to question 6.
8. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

North Tyneside

1. Northumbria Healthcare NHS Foundation Trust (NHCFT) currently supplies physiotherapy, MSK and pain management services
2. NHCFT has this provider/these providers delivered these services since 1 April 2024.
3. The contract has never been issued with a performance notice.
4. The annual contract value is approximately £1.3m – payment is made to NHCFT as part of an overall block payment and cannot be disaggregated.
5. The service contract is due to expire on 31 March 2029.
6. There are no plans in place to issue a competitive process in relation to this service contract.
7. Please refer to the response to question 6.
8. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

Northumberland

1. Northumbria Healthcare NHS Foundation Trust (NHCFT) currently supplies physiotherapy, MSK and pain management services
2. NHCFT has this provider/these providers delivered these services since 1 July 2019.
3. The contract has never been issued with a performance notice.
4. The annual contract value is approximately £3.1m – payment is made to NHCFT as part of an overall block payment and cannot be disaggregated.
5. The service contract is due to expire on 30 June 2026.
6. here are no plans in place to issue a competitive process in relation to this service contract.
7. Please refer to the response to question 6.
8. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

South Tyneside and Sunderland

1. South Tyneside and Sunderland NHS Foundation Trust supplies physiotherapy, MSK and pain management services.
2. The provider has delivered these services since before the establishment of NENC ICB on 1 July 2022.
3. The contract has never been issued with a performance notice.
4. The service is part of an overall block contract and funding is not broken down.
5. The service contract is due to expire on 31/03/2027.
6. There are no plans in place to issue a competitive process in relation to this service contract.
7. Please refer to the response to question 6.

8. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

Tees Valley

1. North Tees and Hartlepool NHS Foundation Trust Foundation Trust and South Tees Hospitals NHS FT supply physiotherapy, MSK and pain management services
2. The providers have delivered these services since before the establishment of NENC ICB on 1 July 2022.
3. The contract has never been issued with a performance notice.
4. The service is part of the main block contract and funding is not broken down into service lines.
5. The service contract due to expire on 31 March 2027.
6. There are no plans in place to issue a competitive process in relation to this service contract.
7. Please refer to the response to question 6.
8. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

NHS North East and North Cumbria ICB's Community Dermatology Service

County Durham

1. County Durham and Darlington NHS Foundation Trust supplies the service.
2. CDDFT has delivered these services since before the establishment of NENC ICB on 1 July 2022.
3. The contract has never been issued with a performance notice.
4. The service is part of the main block contract and funding is not broken down into service lines.
5. The service contract due to expire on 31/03/2027.
6. here are no plans in place to issue a competitive process in relation to this service contract.
7. Please refer to the response to question 6.
8. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested

Newcastle Gateshead, North Tyneside and Northumberland

1. The Newcastle upon Tyne Hospitals NHS FT (NuTH) currently supplies this Service
2. NuTH has delivered the service since before establishment of NENC ICB on 1 July 2022.
3. The contract has never been issued with a performance notice.
4. The service is part of the main block contract and funding is not broken down into service lines.
5. The service contract is due to expire on 31/03/2027.
6. There are no plans in place to issue a competitive process in relation to this service contract.
7. Please refer to the response to question 6.
8. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

North Cumbria

1. Carlisle Healthcare/Cumbria Medical Services currently supplies this service.

2. Carlisle Healthcare/Cumbria Medical Services has delivered the service since before establishment of NENC ICB on 1 July 2022.
3. The contract has never been issued with a performance notice.
4. The service is part of the main block contract and funding is not broken down into service lines.
5. The service contract is due to expire on 31/03/2026.
6. There are no plans in place to issue a competitive process in relation to this service contract.
7. Please refer to the response to question 6.
8. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

South Tyneside and Sunderland

1. South Tyneside & Sunderland NHS Foundation Trust currently provides the community dermatology service.
2. The provider has delivered these services since before the establishment of NENC ICB on 1 July 2022.
3. The contract has never been issued with a performance notice.
4. The service is part of an overall block contract and funding is not broken down.
5. The service contract is due to expire on 31/03/2027.
6. There are no plans in place to issue a competitive process in relation to this service contract.
7. Please refer to the response to question 6.
8. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

Tees Valley

1. The community dermatology service is provided by:
 - South Tees Hospitals NHS FT – Skin Clinical Assessment Service
 - Ramsay Healthcare – Dermatology
 - Dr Thakur – The Headland Medical Centre Hartlepool (Minor Skin Surgery)
2. The providers have delivered these services since before the establishment of NENC ICB on 1 July 2022.
3. The contracts have never been issued with a performance notice.
4. Annual contract values:
 - South Tees Hospitals NHS FT – the service is part of an overall block contract and funding is not broken down.
 - Ramsay Healthcare – the service is part of an overall contract and funding is not broken down.
 - Dr Thakur – activity base contract procedure price in 2024/25 was £101.75. There were 239 procedures carried out in 2024/25.
5. Service expiry dates are:
 - South Tees Hospitals NHS FT – 31/03/2027
 - Ramsay – 31/03/2027
 - Dr Thakur – 31/03/2026
6. There are no plans in place to issue a competitive process in relation to this service contract.
7. Please refer to the response to question 6.

8. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

Please note, where the supplier has been referenced as a Foundation Trust, the FOI team emails of those trusts are noted below, in order that you might follow up this request.

NENC Acute Hospital FTs	Email
County Durham and Darlington NHS FT	cdda-tr.cddftfoi@nhs.net
Gateshead Health NHS FT	ghnt.foi.enquiries@nhs.net
North Cumbria Integrated Care NHS FT	foirequest@cumbria.nhs.uk
North Tees and Hartlepool NHS FT	foi@nth.nhs.uk
Northumbria Healthcare NHS FT	foi@northumbria.nhs.uk
South Tees Hospitals NHS FT	foi@stees.nhs.uk
South Tyneside and Sunderland NHS FT	stsft.freedomofinformation@nhs.net
The Newcastle upon Tyne Hospitals NHS FT	nuth.freedom.information@nhs.net

NENC Mental Health Hospital FTs	Email
Cumbria, Northumberland, Tyne and Wear NHS FT	foi@cntw.nhs.uk
Tees, Esk and Wear Valley NHS FT	tewv.foi@nhs.net

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**