

Our Reference North East and North Cumbria ICB\
FOI ICB 26–102

North East and North Cumbria ICB
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Sunderland Enterprise Park
Sunderland
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By Email

26 June 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 2 June 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am writing to you under the Freedom of Information Act 2000 to request the following:

1. Please confirm that Workington Health Limited (Company Number: 09147059 / NHS code: AJN) held the exclusive, active operational contract to deliver patient services at Workington Primary Care Centre (based within Workington Community Hospital, located at Park Lane, Workington, Cumbria, CA14 2RW) continuously between 1 December 2022 and 1 February 2023.
2. Please confirm whether any other corporate entity, healthcare provider, or third-party contractor (other than Workington Health Limited) held an overlapping or secondary contract to deliver patient services at this specific site between 1 December 2022 and 29 April 2025. Please confirm the names of any such organisations and the time periods for which they delivered patient services at the site, and which services they provided.

Please provide the information in the form of a portable document format (PDF). If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. We can confirm that NENC ICB has not previously contracted with Workington Health Ltd so on that basis, cannot confirm whether they hold the exclusive, active operational contract to deliver patient services at Workington Primary Care Centre (based within Workington Community Hospital, located at Park Lane, Workington, Cumbria, CA14 2RW) continuously between 1 December 2022 and 1 February 2023..
2. In relation to core GP services, we can confirm that NCPC Ltd deliver Primary Medical Services, as a GP branch site, during the full time period referenced. We are unable to provide information on other services delivered from that site

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**