

Our Reference North East and North Cumbria ICB\
FOI ICB 25-075

North East and North Cumbria ICB
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By Email

17 June 2025

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 4 June 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am conducting a research project into how public sector organisations procure cyber security services and enterprise software platforms. As part of this, I would be grateful if you could provide the most recent contract information you hold for the following areas:

1. Standard Firewall (Network)

Firewall services that protect the organisation's network from unauthorised access and other internet security threats.

2. Anti-virus Software Application

Programs designed to prevent, detect, and remove viruses, malware, trojans, adware, and related threats.

3. Microsoft Enterprise Agreement

A volume licensing agreement that may include:

- Microsoft 365 (Office, Exchange, SharePoint, Teams)
- Windows Enterprise
- Enterprise Mobility + Security (EMS)
- Azure services (committed or pay-as-you-go)

4. Microsoft Power BI

Or any alternative business intelligence platform used for data connectivity, dashboards, and reporting.

For each of the above areas, I kindly request the following:

1. Who is the existing supplier for this contract?
2. What is the annual spend for each contract?
3. What is the description of the services provided?
4. Primary brand (where applicable)
5. What is the start date of the contract?
6. What is the expiry date of the contract?
7. What is the total duration of the contract?
8. Who is the responsible contract officer? Please include at least their job title, and where possible, name, contact number, and direct email address.
9. How many licences or users are included (where applicable)?

Important Notes

- I do not request any technical specifications such as device models, serial numbers, IP ranges, or site-level infrastructure details that may pose a security or operational risk.
- If full disclosure of named personnel is not possible under Section 40 of the FOI Act, I would still appreciate disclosure of job titles and generic contact information, such as a team inbox or switchboard extension.
- If any commercial sensitivities under Section 43 apply, I respectfully request a clear explanation of the specific harm expected from disclosing aggregated annual spend or supplier names, especially where the contract has already been awarded.
- This request is made in line with the principles of the Procurement Act 2023, which reinforces the importance of transparency and public access to contract information, particularly around supplier identity, contract value, and duration.

If any part of this request is likely to exceed the cost/time limits, I would be grateful if you could prioritise the information that can be provided within the statutory threshold.

Our Response

In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

All the systems and services noted are provided to the ICB via a third part supplier and delivered as part of a support agreement.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**