

Our Reference North East and North Cumbria ICB\
FOI ICB 26-055

North East and North Cumbria ICB
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By Email

2 June 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 8 May 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

1. Under the Freedom of Information Act 2000, please provide your ICB's current organisational chart, showing all roles down to operational level (not just the Board).
2. I am particularly interested in the primary care and digital functions. For roles within those two teams, please also provide:
 - Job title
 - Reporting line
 - Post-holder name
 - Work email address

If the new post-restructure chart is not yet finalised, please let me know and leave blanks where there is uncertainty about roles. If the request exceeds the section 12 cost limit, please contact me to narrow the scope rather than refuse it outright.

Our Response

1. Please find a copy of the ICB's organisation chart showing all roles.
2. There is no primary care function within the chart. We do have a digital team and have provided the names and job titles of senior staff (B7 and above). We have provided work email

addresses of those staff in a separate document as this is not held in the same place. Queries clearly stating the nature of the request may also be sent to Claire Riley and Digital team using the ICB's generic mailbox nencicb-sun.reception@nhs.net and marked for that team's attention.

We can confirm, as per Section 1(1) of the Freedom of Information Act (FOIA) 2000, the ICB holds the requested information, however we have withheld some of it as we have determined that it is exempt from disclosure under s.40(2) of the FOIA2000 as it would constitute personal data as defined by Article 4(1) of the UK General Data Protection Regulation (UK GDPR).

Section 40(8) of FOIA confirms that for the purposes of considering disclosure, a public authority may consider the legitimate interest's lawful basis for processing. In considering the balance between identified legitimate interests and the rights and interests of the individuals concerned, we must consider if the proposed disclosure would be within the reasonable expectations of the individual when the data was collected.

We believe that disclosure of the personal information relating to these individuals would be contrary to the requirements of Article 5(1)(a) of the GDPR; namely that information must be processed lawfully, fairly and in a transparent manner. These individuals would have no expectation that this information would be made publicly available, and we have not identified a lawful basis that would allow or require us to disclose this information.

We have followed the Information Commissioner's guidance in assessing whether it is fair to disclose the information under FOIA. This involves considering the nature of the information, the expectations of, and potential harm (of disclosure) to, the data subjects, and how any legitimate public interest in this information is balanced against the rights and freedoms of the data subjects. Our more senior employees have more responsibility for decision making and expenditure of public money and therefore have a reasonable expectation that their names and contact details could be disclosed. For this reason, we have withheld the names and email addresses of staff below B7 job grade.

In considering a disclosure under FOIA, we must consider that any information released under the Act will be placed in the public domain, through our own disclosure log or by other means.

Names and titles of the ICB's Executive Team are publicly available on the ICB's website: [Meet the North East & North Cumbria ICB team](#)

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000.

Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**