

Our Reference      North East and North Cumbria ICB\  
FOI ICB 24-140

NECS – John Snow House  
Durham University Science Park  
Durham  
DH1 3YG

Tel: 0191 301 1300  
E-mail: [necsu.icbfoi@nhs.net](mailto:necsu.icbfoi@nhs.net)

By Email

Date

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 2 July 2024 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000.

The ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the five local authorities of Darlington, Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

1. Name of ICS
2. Your name
3. Your email address
4. Your FOI reference
5. Does your system have measures in place to monitor provision of community rehabilitation services to patients?
6. What is being measured in relation to the delivery of community rehabilitation?
7. Are you in the process of establishing measures to monitor the provision of community rehabilitation services to patients?
8. Are you committed to establishing measures in the future?
9. When are you planning on committing to establishing measures?
10. In the last 12 months, have there been cuts to any resources allocated to support the provision of community rehabilitation?
11. What funding and/or services have been cut?
12. Are there plans to cut resources to support the provision of community rehabilitation in the next 12 months?

13. Does your system have a single accountable lead for rehabilitation working at director/board level?
14. What is their name and job title?
15. If you do not have a single accountable lead with overall responsibility for rehabilitation working at director/board level, are you recruiting someone to take on this work? When do you intend to have someone in post?
16. Does your system have a non-board/non-director level employee with a specific remit/portfolio to take forward the development of rehabilitation services?
17. What is their name and job title?
18. Does your system have a rehabilitation programme setting out plans to deliver, expand, integrate and redesign services?
19. Is your system taking forward the recommendations and actions set out in the Intermediate Care Framework issued by NHSE in September 2023?
20. What improved outcomes have been achieved for patients as a result of your system's focus on the recommendations of the Intermediate Care Framework this year?
21. Please tell us how you are developing the capacity of your services to shift rehabilitation from the acute hospital to settings outside of an acute hospital (ICF Pathway 1 – Home-based care) for patients with urgent rehab needs? In your answer, please cover:
  - current demand for these services
  - system capacity commissioned to meet demand for 2023/24
  - your capacity to meet demand for 2024/25
  - how much of your 2023/2024 capacity is for rehabilitation
  - how much of your 2024/2025 capacity is for rehabilitation
  - how much of your 2023/2024 capacity is for domiciliary care
  - how much of your 2024/2025 capacity is for domiciliary care
22. Please tell us how you are developing capacity to increase the productivity of acute and non-acute rehabilitation services across bedded care (ICF Pathway 2 – Bed-based care) to improve flow, length of stay and clinical outcomes? In your answer please cover:
  - current demand for these services
  - system capacity commissioned to meet demand for 2023/24
  - your capacity to meet demand for 2024/25
  - how much of your 2023/2024 capacity is for rehabilitation
  - how much of your 2024/2025 capacity is for rehabilitation

## Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. This response is being completed by North East and North Cumbria Integrated Care Board.
2. North of England Commissioning Support Information Governance Team working on behalf of North East and North Cumbria Integrated Care Board (NENC ICB)
3. Email: [necsu.icbfoi@nhs.net](mailto:necsu.icbfoi@nhs.net)
4. FOI reference is FOI ICB 24-140

For your reference, the North East and North Cumbria Integrated Care System (ICS) is a collaborative partnership among various organisations, including local councils, voluntary services, and community providers. FOI email addresses of foundation trusts and local authorities are listed below, for information.

<b>NENC Acute Hospital FTs</b>	<b>Email</b>
County Durham and Darlington NHS FT	cdda-tr.cddftfoi@nhs.net
Gateshead Health NHS FT	ghnt.foi.enquiries@nhs.net
North Cumbria Integrated Care NHS FT	foirequest@cumbria.nhs.uk
North Tees and Hartlepool NHS FT	foi@nth.nhs.uk
Northumbria Healthcare NHS FT	foi@northumbria.nhs.uk
South Tees Hospitals NHS FT	foi@stees.nhs.uk
South Tyneside and Sunderland NHS FT	stsft.freedomofinformation@nhs.net
The Newcastle upon Tyne Hospitals NHS FT	nuth.freedom.information@nhs.net

<b>NENC Mental Health Hospital FTs</b>	<b>Email</b>
Cumbria, Northumberland, Tyne and Wear NHS FT	foi@cntw.nhs.uk
Tees, Esk and Wear Valley NHS FT	tewv.foi@nhs.net

<b>NENC Local Authorities</b>	<b>Email</b>
Cumbria County Council	information.governance@cumbria.gov.uk
Darlington Borough Council	freedomofinformation@darlington.gov.uk
Durham County Council	foi@durham.gov.uk
Gateshead Council	informationrights@gateshead.gov.uk
Hartlepool Borough Council	freedomofinformation@hartlepool.gov.uk
Middlesbrough Borough Council	foi@middlesbrough.gov.uk
Newcastle City Council	freedomofinformation@newcastle.gov.uk
North Tyneside Council	foiofficer@northtyneside.gov.uk
Northumberland County Council	foi@northumberland.gov.uk
Redcar & Cleveland Borough Council	informationgovernance@redcar-cleveland.gov.uk
South Tyneside Council	foi@southtyneside.gov.uk
Stockton-on-Tees Borough Council	foiandcomplaints@stockton.gov.uk
Sunderland City Council	freedom.information@sunderland.gov.uk

### ICB Combined Response

1. North East and North Cumbria Integrated Care Board (NENC ICB)
2. Rachel Mitcheson (North Tyneside/Northumberland)
  - Sue Wood (Newcastle/Gateshead)
  - Kathryn Warnock (Tees Valley)
  - Anita Barker (North Cumbria)
  - Steve Rundle (Sunderland/South Tyneside)
  - Susan Parr (Co Durham)
3. [r.mitcheson@nhs.net](mailto:r.mitcheson@nhs.net)  
[sue.wood19@nhs.net](mailto:sue.wood19@nhs.net)  
[Kathryn.warnock@nhs.net](mailto:Kathryn.warnock@nhs.net)  
[anita.barker1@nhs.net](mailto:anita.barker1@nhs.net)  
[steve.rundle@nhs.net](mailto:steve.rundle@nhs.net)

[susan.parr@nhs.net](mailto:susan.parr@nhs.net)

4. ICB FOI 24-140
5. The NENC ICB works with LA as part of the better care fund arrangements locally to ensure rehabilitation and intermediate care arrangements are in place.
6. Better care fund demand and capacity, ICB planning returns linked to waiting times and hospital discharge, community metrics linked to virtual wards, 2 hour urgent response and capacity trackers.
7. See above.
8. See above.
9. See above.
10. No however a percentage efficiency have been requested on all ICB contracts for efficiency savings.
11. This response is in general terms in that we have not cut resources from any of our NHS service providers. The ICB have not cut resources allocated to this service.
12. No
13. No We have a Chief of Nursing, AHP and People – with oversight of rehab and a Chief Delivery Officer who is overall responsible for community provision
14. David Purdue Chief of Nursing, AHP and People/ Levi Buckley Chief Delivery Officer
15. As above
16. No
17. N/A
18. Redesign is carried out locally as part of the partnership approach based on Better care fund plans which are different as they meet the need of their populations.
19. Work ongoing as part of local system working as mentioned above and including winter planning to support capacity planning.
20. Not all data is held by the ICB, but will be reviewed in year through contract management and local system dash boards.
21. As part of past data and the local working to develop better care plans, improve hospital discharge pathways inc virtual wards local systems are working together to support more patients at home. A new community focussed - Living and ageing well NENC ICB wide committee is currently being established to support this local work and provide a great emphasis on community based working.
22. See BCF C&D plans for intermediate care for 5 Tees Valley LAs  
Current capacity exceeds demand for rehabilitation/reablement (please note this narrative includes both). A like-for-like comparison between years has not been possible due to differences in coding across the BCF capacity and demand templates, and data is not codified in the way described in the question above regarding urgency of need.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**