

Our Reference North East and North Cumbria ICB\
FOI ICB 25–312

North East and North Cumbria ICB
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Sunderland
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Tel: 0191 512 8484
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By Email

2 December 2025

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 7 November 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Under the Freedom of Information Act, I would like to request the following information regarding NHS Continuing Healthcare (CHC) packages for adults aged 18+ within your local ICB, except for questions 1, 2, 5 and 8 where information is required for both adults aged 18+ and children aged 0-18 years old.

For clarity, CHC refers to the NHS Continuing Healthcare funding pathway. For further information please see: <https://www.england.nhs.uk/healthcare/>. Homecare refers to packages of care delivered in the individuals' own homes (not in care homes or residential facilities).

Please provide data for the following financial years: 2021/22, 2022/23, 2023/24, 2024/25 and 2025/26 (projected) except questions 6 and 7 which require a current snapshot. If any data for 2024/25 is not available, please provide budgeted figures for the year or the latest snapshot data that is available.

For any years predating the existence of the ICB, please provide the data for the former CCG(s) that now makes up the ICB.

1. Please could you supply the name, email address and telephone number of the commissioner with responsibility for packages of CHC funded home care for (a) adults aged 18+ and (b) children aged 0-18 years old.
2. Please provide the number of people in receipt of CHC funded home care packages (all active packages during the year including those which started prior) for (a) adults aged 18+ and (b) children aged 0-18 years old.
3. Please provide the total number of CHC funded home care hours delivered for adults aged 18+.
4. Please provide the ICB's total gross expenditure on CHC funded packages for adults aged 18+.
5. Please provide the ICB's total gross expenditure on CHC funded home care packages for (a) adults aged 18+ and (b) children aged 0-18 years old.
6. Please provide the lowest, mean and highest hourly rate for CHC funded home care packages for adults aged 18+ for 2021/22 to 2024/25, as well as a current snapshot.
7. Please provide the lowest, mean and highest weekly fee for CHC funded home care packages for children aged 0-18 for 2021/22 to 2024/25, as well as a current snapshot.
8. Please provide a list of the top 10 providers who received the greatest amount of funding from CHC funded home care packages. Please provide data for the last financial year 2024/25 for both (a) adults aged 18+ and (b) children aged 0-18 years old.
 - a. For each provider, please provide the number of CHC funded home care packages in 2024/25 (all active packages during the year including those which started prior).
 - b. For each provider, please provide total expenditure in 2024/25 related to CHC funded home care.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. Hilary Lloyd, Chief Nurse and AHP Officer has overall responsibility for this service within the ICB. Please direct all queries to Hilary Lloyd using the ICB's generic mailbox nencicb-sun.reception@nhs.net with your email marked for her attention. Alternatively, please telephone the ICB's Switchboard on 0191-512-8484.
2. Please refer to the spreadsheet attached. Please note that the information covers County Durham Newcastle Gateshead, North Cumbria, North Tyneside, South Tyneside, Sunderland, and Tees Valley for adults and all places for children. Northumberland adult information is held by Northumberland County Council.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI email address for the council – [Information Governance – Northumberland CC](#) – to make your request.

3. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.
4. Please refer to the spreadsheet attached.
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6. Please refer to the spreadsheet attached.
7. Please refer to the spreadsheet attached.
8. Please refer to the spreadsheet attached.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**