

Our Reference North East and North Cumbria ICB\
FOI ICB 26-057

North East and North Cumbria ICB
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By Email

21 May 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 8 May 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am writing to request information under the Freedom of Information Act 2000.

I am seeking data relating to children (under 18) who are in receipt of NHS Continuing Care (also referred to as Children's Continuing Care or NHS CHC for children) and whose care packages have undergone a transition from nurse-led delivery to health care assistant (HCA)-led delivery.

Specifically, I request the following information for the most recent full financial year available, and, where possible, the two preceding financial years:

1. The total number of children under Continuing Care whose packages were transitioned from nurse-led care to HCA-led care during each year.
2. Of those, the number whose transition was subsequently reversed – i.e., care was returned to nurse-led delivery – and the stated reasons for each reversal, in anonymised form.
3. The number of children whose transition was associated with a recorded adverse outcome, including but not limited to:
 - Unplanned hospitalisation
 - Serious incident (as defined under NHS England's Serious Incident Framework or its successor)
 - Death

4. Whether any formal reviews, audits, or investigations were conducted in relation to such adverse outcomes, and if so, the number of such reviews and their general conclusions (in summary form where full disclosure is not possible).
5. Whether your organisation holds a policy or guidance document governing the criteria by which a child's care package may be transitioned from nurse-led to HCA-led care, and if so, the title and date of the most recent version of that document.

If you hold some but not all of the requested information, please provide what you do hold and clarify what is not held or cannot be disclosed, with reasons. If any information is exempt from disclosure, please identify the specific exemption relied upon and confirm whether the public interest test has been considered.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB does hold the information requested.

1. During financial year 2025/26, one child transitioned.
2. No transitions were reversed.
3. Zero children had a transition associated with a recorded adverse outcome.
4. Please refer to the response to question 3.
5. If a child has a change in circumstances, Children's Continuing Care would conduct a review of care and to see if that child is still eligible. The guidance in place is the children and young people's continuing care national framework, available here: [Children and young people's continuing care national framework – GOV.UK](#)

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector

Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**