

Our Reference North East and North Cumbria ICB\
FOI ICB 24-085

NECS – John Snow House
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By Email

31 May 2024

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 23 May 2024 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am writing to you under the Freedom of Information Act 2000 to request the following information for [ICB]:

1. Do you currently have a contractual agreement in place for supply of services from Kooth Digital Health Limited based at 5 Merchant Square, London, England, W2 1AY?
2. Do you currently have a contractual agreement in place for supply of services from Tellmi (also known as MeeToo Education Ltd) based at 1 Royal Street, London, SE1 7LL?
3. Do you currently have a contractual agreement in place for supply of services from Togetherall Ltd based at 27 Old Gloucester Street, London, England, WC1N 3AX?
4. Do you currently have a contractual agreement in place for supply of services from Wysa Ltd based at 1 London Street, Reading, Berkshire, England, RG1 4PN?
5. Do you currently have a contractual agreement in place for supply of services from Cerebral Medical Limited based at Kingsridge House, 601 London Road, Westcliff-On-Sea, United Kingdom, SS0 9PE?
6. Do you currently have a contractual agreement in place for supply of services from Silver Cloud based at 124 City Road, London, EC1V 2NX?

If yes for one or any:

- When is that agreement due to end?
- Could you please provide a copy of the service/product specification given to all bidders for when this contract was last advertised?
- Is there an extension clause in the contract and, if so, the duration of the extension?
- Has a decision been made yet on whether the contract is being either extended or renewed?
- Who is the senior officer (outside of procurement) responsible for this contract?
- What was the total budget of the contract provided in the Invitation To Tender?

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB does hold the information requested.

1. Yes, a contractual agreement is in place for supply of services from Kooth Digital Health Limited based at 5 Merchant Square, London, England, W2 1AY?
 - The agreement is due to end 31 March 2026.
 - Contracts were originally let through the Direct Award process under the Public Contracts Regulations 2015. The contracts were awarded directly and were not advertised.
 - There is no extension clause in the contract.
 - No decision been made on whether the contract is being either extended or renewed.
 - Senior officers (outside of procurement) responsible for this contract are Jane Walker and Sarah Dean-Golightly.
 - The contract was awarded through Direct Award Process C of the Provider Selection Regime. There was no invitation to tender.
2. There is no contractual agreement in place for supply of services from Tellmi (also known as MeeToo Education Ltd) based at 1 Royal Street, London, SE1 7LL?
3. There is no contractual agreement in place for supply of services from Togetherall Ltd based at 27 Old Gloucester Street, London, England, WC1N 3AX?
4. There is no contractual agreement in place for supply of services from Wysa Ltd based at 1 London Street, Reading, Berkshire, England, RG1 4PN?
5. There is no contractual agreement in place for supply of services from Cerebral Medical Limited based at Kingsridge House, 601 London Road, Westcliff-On-Sea, United Kingdom, SS0 9PE?
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In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

S Davies

S Davies
Information Governance Officer