

Our Reference North East and North Cumbria ICB\
FOI ICB 26–242

North East and North Cumbria ICB
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By Email

18 August 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 12 August 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Under the Freedom of Information Act 2000, I am seeking information about how responsibility for print, multifunction devices (MFDs) and related back-office IT is governed across your Integrated Care Board (ICB) following the 2026 ICB mergers/clustering and the transfer of functions set out in the Model ICB Blueprint. Please answer at ICB (and, where relevant, cluster) level.

Ownership & budget (post-restructure)

1. Following the 2026 ICB merger/clustering and the transfer of functions to providers under the Model ICB Blueprint, which organisation now holds the budget for print / MFD / managed-print and back-office IT — the ICB, the ICB cluster, or the individual provider trusts?
2. Who (job title / team) is now responsible for print and digital-infrastructure procurement decisions across your footprint?
3. Is print / back-office / digital procurement being consolidated to a cluster, regional or shared-service level? If so, which body, and by when?
4. Does the ICB (or its cluster) operate any shared or consolidated print / managed-print contract across its constituent organisations, or does each trust procure independently?
5. Under the 'strategic commissioner' model, will the ICB commission any shared digital or print infrastructure on behalf of its providers?

6. Who is your Chief Digital & Information Officer (or equivalent) and the Senior Responsible Owner for the digital and print estate, and which committee signs off digital-infrastructure investment?
7. Which procurement framework(s) do you expect to use for any future print / MFD procurement (e.g. CCS RM6361, NHS LPP, NOE CPC, NHS Supply Chain, NHS SBS)?

Managed print at ICB level (only if held by the ICB)

8. Do you hold a managed-print contract at ICB level? If so, please give the incumbent supplier, contract end date, annual spend, and print-management software used.
9. Do you have any planned procurement to put in place or re-tender print / MFDs in the next 24 months? If so, when and via which framework?

Please provide the information electronically. If any part is exempt, please answer the remainder and cite the exemption.

Our Response

1. North East and North Cumbria ICB continues to hold budgets for corporate services and technology services that support the operation of the ICB itself.

The ICB does not hold budgets on behalf of NHS provider trusts for their local print, multifunction device (MFD), managed print or wider back-office IT estates. These arrangements are the responsibility of the individual organisations concerned. The ICB does not hold information regarding provider trust budgets. However, we have determined that the information is held by the acute and mental health hospital NHS foundation trusts (FTs) within the North East and North Cumbria region.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI contacts for those foundation trusts.

NENC Acute Hospital FTs	Email/Online portal
County Durham and Darlington NHS FT	cdda-tr.cddftfoi@nhs.net
Gateshead Health NHS FT	ghnt.foi.enquiries@nhs.net
North Cumbria Integrated Care NHS FT	foirequest@cumbria.nhs.uk
North Tees and Hartlepool NHS FT	nth-tr.foi@nhs.net
Northumbria Healthcare NHS FT	foi@northumbria.nhs.uk
South Tees Hospitals NHS FT	stees.foi.admin@nhs.net
South Tyneside and Sunderland NHS FT	stsft@infreemation.co.uk
The Newcastle upon Tyne Hospitals NHS FT	https://www.newcastle-hospitals.nhs.uk/help/foi/

NENC Mental Health Hospital FTs	Email
Cumbria, Northumberland, Tyne and Wear NHS FT	foi@cntw.nhs.uk
Tees, Esk and Wear Valleys NHS FT	tewv.foi@nhs.net

2. Procurement decisions relating to the ICB's own corporate technology estate are managed through the ICB's Digital and Technology functions in accordance with the organisation's governance and procurement processes. The ICB does not make procurement decisions on behalf of NHS provider organisations across the North East and North Cumbria footprint.

3. The ICB does not hold any confirmed plans for the consolidation of print or managed print services across all organisations within the North East and North Cumbria health and care system. Any future arrangements would be subject to organisational decision-making and procurement processes.
4. The ICB does not operate a single shared managed print contract covering all NHS organisations within North East and North Cumbria. Provider organisations are responsible for their own contractual arrangements unless separate collaborative arrangements have been established by those organisations. The ICB does not hold comprehensive information regarding contracts held by individual NHS trusts.
5. The ICB does not currently commission shared print infrastructure on behalf of NHS provider organisations. Future commissioning arrangements remain subject to national policy, organisational decision-making and governance processes.
6. Information regarding the ICB's executive leadership structure and governance arrangements is publicly available on the North East and North Cumbria ICB website: [NENC ICB Executive team](#). Therefore, the ICB considers this element of your request exempt from disclosure by way of s.21 as the information is readily accessible by other means.
7. The ICB has not made any procurement decisions regarding future print or MFD procurements. Should procurement activity be undertaken, the appropriate route would be determined at the time in accordance with applicable procurement legislation, NHS guidance and organisational procurement policies. No specific framework has been selected.
8. The ICB does not hold a single managed print contract covering the wider North East and North Cumbria NHS system.
9. The ICB does not currently hold any approved procurement plans specifically relating to print or MFD services for the next 24 months. Any future procurement activity would be subject to business need, governance approvals and procurement requirements.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**