

Our Reference      North East and North Cumbria ICB\  
FOI ICB 25–100

**North East and North Cumbria ICB**  
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By Email

25 June 2025

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received on 12 June 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

1. Has your organisation conducted an Accounts Payable Recovery Audit using a third-party supplier in the last 5 years, excluding the bi-annual NFI checks?
2. If so, please provide the following details:
  - a. Who was the supplier?
  - b. Which years were covered?
  - c. What was the volume and value of recoveries made? Please break the recoveries down into the following categories:
  - d. Duplicated payments
  - e. Supplier statement mismatches or missed credits VAT errors
3. Does your organisation have an ongoing or planned Accounts Payable Recovery Audit?
4. How many invoices did your organisation process in Accounts Payable in the last available 12-month period?
5. What was the total value of supplier payments made during that period?

**Our Response**

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. NENC ICB has not conducted an Accounts Payable Recovery Audit using a third-party supplier in the last 5 years.
2. Please refer to the response to question 1.
3. No, NENC ICB does not have an ongoing or planned Accounts Payable Recovery Audit.
4. There were 167,359 invoices processed during the financial year 2024/25.
5. Supplier payments totalled £7,302,619,613 during the financial year 2024/25.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or [www.ico.org.uk](http://www.ico.org.uk).

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk). This will not affect your initial information request.

Yours faithfully

*Information Governance Support Officer*

**Information Governance Support Officer  
North East and North Cumbria Integrated Care Board**