NHS
North East and North Cumbria

Our Reference North East and North Cumbria ICB\ FOI ICB 26–303

North East and North Cumbria ICB
Pemberton House
Colima Avenue
Sunderland Enterprise Park
Sunderland
SR5 3XB

Tel: 0191 535 4288
E-mail: nencicb.foi@nhs.net

By Email

7 October 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 16 September 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Under the Freedom of Information Act 2000 I would like to request the following information held by NHS North East and North Cumbria Integrated Care Board.

1. A list of ICT, digital, network, telephony or business-systems projects and programmes that are planned, approved or in progress for the financial years 2026/27 and 2027/28. For each, please give the project name, a one-line description, the approved or estimated budget, the planned start and end dates and the job title of the officer responsible for delivering it.
2. Where a project in that list will be delivered with the help of an external supplier or contractor, the name of that supplier if one has already been appointed.

If a published document already contains this information (for example a capital programme, an ICT or digital strategy or a forward plan), a link to it and the page reference is a complete answer and I would be grateful for it.

If the request would exceed the appropriate cost limit, please answer part 1 alone or tell me how to narrow it so that it can be answered within the limit.

I would prefer to receive the response by email, ideally as a spreadsheet or the original document format.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. The spreadsheet attached details ICT, digital, network, telephony or business-systems projects and programmes that are planned, approved or in progress for the financial years 2026/27 and 2027/28.
2. The ICB commissions a significant proportion of its corporate technology services through managed service arrangements i.e. the CSU. Many infrastructure, network, end-user computing, storage, backup and related technology services are delivered through strategic delivery partners rather than directly operated by the ICB. Consequently, the ICB does not hold a complete project-level breakdown for all technology activities undertaken by those organisations or sub-suppliers used.

   The ICB does not hold a complete list of digital and technology projects being undertaken by NHS foundation trusts, GP practices, primary care networks or other partner organisations across North East and North Cumbria. Requests relating to projects managed directly by those organisations should be directed to the relevant organisation.

   In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI contacts for foundation trusts within the NENC ICB region in the table below.

NENC Acute Hospital FTs	Email/Online portal
County Durham and Darlington NHS FT	cdda-tr.cddftfoi@nhs.net
Gateshead Health NHS FT	ghnt.foi.enquiries@nhs.net
North Cumbria Integrated Care NHS FT	foirequest@cumbria.nhs.uk
North Tees and Hartlepool NHS FT	nth-tr.foi@nhs.net
Northumbria Healthcare NHS FT	foi@northumbria.nhs.uk
South Tees Hospitals NHS FT	stees.foi.admin@nhs.net
South Tyneside and Sunderland NHS FT	stsft@infreemation.co.uk
The Newcastle upon Tyne Hospitals NHS FT	https://www.newcastle-hospitals.nhs.uk/help/foi/

NENC Mental Health Hospital FTs	Email
Cumbria, Northumberland, Tyne and Wear NHS FT	foi@cntw.nhs.uk
Tees, Esk and Wear Valleys NHS FT	tewv.foi@nhs.net

   For your reference, a list of practices is available on the NHS Digital website: GP and GP practice related data – NHS England Digital The GP Practices full file name is epraccur and for your reference, NENC ICB's Organisation Data Service (ODS) code is QMH.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website https://northeastnorthcumbria.nhs.uk/.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, 4th Floor, No. 3 Circle Square, 5 Hawkshaw Street, Manchester, M1 7BL or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

Information Governance Support Officer
North East and North Cumbria Integrated Care Board