

Our Reference North East and North Cumbria ICB\
FOI ICB 26–152

North East and North Cumbria ICB
Pemberton House
Colima Avenue
Sunderland Enterprise Park
Sunderland
SR5 3XB

Tel: 0191 535 4288
E-mail: nencicb.foi@nhs.net

By Email

14 July 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 27 June 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Regarding the completion of the Oliver McGowan Mandatory Training on Learning Disability and Autism within your Continuing Healthcare (CHC) and Medicines Optimisation teams. Please could you provide the following information:

1. The total number of established posts within:
 - a. Your CHC team.
 - b. Your Medicines Optimisation team.
2. The number of these posts that are currently filled, and the number that are currently vacant, broken down by team.
3. The number of currently employed staff in each of these teams who have successfully completed the Oliver McGowan Mandatory Training.
4. A breakdown of these completion figures by the level of training received, specifically:
 - a. The number of staff in the CHC team who have completed Tier 1, and the number who have completed Tier 2.
 - b. The number of staff in the Medicines Optimisation team who have completed Tier 1, and the number who have completed Tier 2.
5. If compliance across the filled posts in these teams is not currently at 100%, please outline any target dates or timelines you hold for achieving full compliance.

I would be grateful if you could provide this data in a machine-readable format (such as CSV or Excel) where possible. If this request is too wide or unclear, I would be grateful if you could contact me to provide advice and assistance under Section 16 of the Act.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. Total number of established posts as at 30 June 2026:
 - a. All Age Continuing Care/ Continuing Healthcare: 210.40 whole time equivalents (WTE) to include the Director of Nursing (AACC, MHLND).
 - b. Medicines Optimisation: 44.10 WTE to include Director of Medicines and Pharmacy.
2. Total number of filled and vacant posts as at 30 June 2026:
 - a. All Age Continuing Care/ Continuing Healthcare: filled posts = 175.95WTE, vacancies = 34.45 WTE to include the Director of Nursing (AACC, MHLND)
 - b. Medicines Optimisation: filled posts = 40.77 WTE, vacancies = 3.33 WTE, includes Director of Medicines and Pharmacy
3. Training completion for All Age Continuing Care/ Continuing Healthcare is 179 staff (88%). Completion for Medicines Optimisation is 46 staff (94%).
4. Completion figures are as follows:
 - a. Tier 1 compliance for All Age Continuing Care/ Continuing Healthcare is 179 staff (88%). The ESR staff record does not currently record tier 2 requirements by post; work is in progress to identify which nursing posts require tier 2 training.
 - b. Tier 1 compliance for Medicines Optimisation is 46 staff (94%). The ESR staff record does not currently record tier 2 requirements by post, however, Medicines Optimisation posts in the ICB have been identified as not needing tier 2 training.
5. Line managers monitor compliance locally at team level. Target compliance for this training is 90%.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**