

Our Reference     North East and North Cumbria  
ICB\FOI ICB789

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Applicant  
By Email

07 March 2024

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 23 February 2024 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

I am writing to make a formal request under the Freedom of Information Act 2000. I am seeking detailed information regarding Wheelchair and Postural Seating services.

Below are the specific details I am requesting:

**Service Providers:**

Please provide the names of the trusts or organisations within your area/jurisdiction that provide wheelchair and Postural Seating services. If there is more than one, kindly include all.

**Financial Information:**

- a. What is the current annual budget/expenditure for each organisation to provide wheelchair and Postural Seating services?
- b. What has the budget been in the previous three financial years?

**Staffing Budget:**

- a. What is the current staffing budget for each service?
- b. What has the staffing budget been in the previous three financial years?

### Staffing Breakdown:

Please provide the current breakdown on grades/bands by profession (OT/Physiotherapist/Technicians etc) for each wheelchair and Postural Seating service (funded establishment in WTE and current WTE).

### Patient Information:

- a. What are the current patient numbers currently registered with the service? Please provide a split between children and adults.
- b. What is the number of new patients referred to the service in the past 4 quarters? Please break it down into quarters (Q1, Q2, Q3. Q4) and include adults and children separately.
- c. What is the number of patients re-referred to the service in the past 4 quarters? Please break it down into quarters (Q1, Q2, Q3. Q4) and include adults and children separately.
- d. Average wait times for patients from referral to treatment/assessment in the past 4 quarters? Please break it down into quarters (Q1, Q2, Q3. Q4) and include adults and children separately.

### Our Response

*We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.*

*The Foundation Trusts below provide the service in NENC ICB. We are unable to provide the financial information as this is covered by the wider block contract arrangement with the FT's. Also, the request for staffing and patient information would need to be re-directed to the providers, foi contacts below: -*

<b>NENC Acute Hospital FTs</b>	<b>Email</b>
County Durham & Darlington NHS FT	cdda-tr.cddftfoi@nhs.net
Gateshead Health NHS FT	ghnt.foi.enquiries@nhs.net
North Cumbria Integrated Care NHS FT	foirequest@cumbria.nhs.uk
North Tees & Hartlepool NHS FT	foi@nth.nhs.uk
Northumbria Healthcare NHS FT	foi@northumbria.nhs.uk
South Tees Hospitals NHS FT	foi@stees.nhs.uk
South Tyneside and Sunderland NHS FT	stsft.freedomofinformation@nhs.net
The Newcastle Upon Tyne Hospitals NHS FT	nuth.freedom.information@nhs.net

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000.

Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*Hilary Murphy*

**Hilary Murphy**  
**Information Governance Officer**