



North East and North Cumbria

NHS North East and North Cumbria ICB

Health Care Services (Provider Selection Regime) Regulations 2023 (PSR)

PSR Annual Summary covering 01 April 2025 – 31 March 2026

No. of contracts directly awarded under direct award processes A, B or C	No. of contracts awarded under the most suitable provider process	No. of contracts awarded under the competitive process	No. of framework agreements concluded	No. of contracts awarded based on a framework agreement	No. of urgent contracts awarded and urgent modifications	No. of new providers awarded contracts	No. of providers who ceased to hold any contracts with the relevant authority	No. of representations received in writing and during the standstill period in accordance with Regulation 12(3)	Summary of the outcome of all representations received and of the nature and impact of those representations
DAP A – 312 DAP B - 7 DAP C - 186	3	1	0	0	103	112	3	2	- Representation received in August 2025 following x 4 Direct Award Process Cs for Audiology Services. Provider was aggrieved by the decision not to hold a competitive process. The ICB addressed concerns raised and based on the knowledge that the ICB is undertaking an entire service review of Audiology Services, the provider did not pursue its representations against the 4 proposed contracts. - In November 2025 a representation was received following the ICB's intention to award an Integrated Podiatry Service contract in Sunderland South Tyneside via Most Suitable

									Provider (MSP) process. The provider raised concerns about the provider selection process and escalated their representation to the Independent Patient Choice and Procurement Panel (the Panel) for review. Upon further reflection, the ICB notified the Panel that they would be returning to an earlier step in the MSP process and the Panel subsequently published a closure notice confirming that the case had been closed. The ICB have since decided to run a competitive process and market engagement activity commenced in April 2026.
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Total number of providers the relevant authority is currently contracted with	Details of any reviews by the Independent Patient Choice and Procurement Panel	No. of requests for consideration received by the Independent Patient Choice and Procurement Panel	No. of requests accepted and rejected by the Independent Patient Choice and Procurement Panel for consideration	No. of times where the Independent Patient Choice and Procurement Panel advised the relevant authority to re-run or go back to an earlier step in a provider selection process under the PSR, and the number of times the advice was followed.
761	Please refer to Case CR0037-25 for full details: NHS commissioning » Panel reports Integrated Podiatry Service (Sunderland and South Tyneside) On 16 January 2026, NENC ICB notified the Independent Panel that it had decided to return to an earlier step in the provider selection process in advance of the Panel finishing its review. NENC ICB subsequently informed the providers who had taken part in the MSP process that it would be returning to Step 1 in the MSP process (i.e. “the relevant authority submits for publication on the UK e-notification service a notice of intention to follow the Most Suitable Provider Process.”), and observed a five working day period before closing the standstill period. As a result, the Panel closed its case review on 5 February 2026.	1	Accepted: 1 Rejected: 0	0