

Our Reference North East and North Cumbria ICB\
FOI ICB 25–289

North East and North Cumbria ICB
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By Email

10 November 2025

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 20 October 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am writing to make a request under the Freedom of Information Act 2000.

Please provide the following information for the period 1 June 2025 to 30 September 2025:

1. Contracts or service agreements the ICB holds with external organisations for the delivery of nursing or clinical staffing services, including (but not limited to):
 - Community nursing
 - Continuing Healthcare (CHC)
 - Urgent Treatment Centres (UTCs)
 - Minor injury or frailty services
 - Hospital at Home or step-down care
2. For each contract, where available, please include:
 - Provider name
 - Service description
 - Contract value and duration
 - Procurement route/framework used (e.g., Workforce Alliance, HealthTrust Europe, or direct award)

3. Total spend on agency nurses or temporary clinical staff (Band 5–8) for the same period, broken down by:
- Care setting (community, urgent care, inpatient, etc.)
 - Supply route (NHSP, framework agency, off-framework provider, etc.)
 - Total hours worked per band or role
 - Charge per hour for each band or role

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB does hold the information requested.

1. Details of contracts are noted on the attached spreadsheet.
2. Please refer to the response to question 1.
3. The agency spend within All Age Continuing Care (AACC) and Complex Care teams for nurse assessors within these settings is shown in the table below. The hourly cost for AACC is a range between the 2 hourly rates quoted.

Care Setting	Hours Worked	Cost	Charge per hour
Complex Care	1,388	£70,309	£50.67
All Age Continuing Care	3,220	£158,584	£45.33 – £57.33
Total	4,608	£228,893	

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**