



North East and North Cumbria

Our Reference SD\North East and North
Cumbria ICB\FOI ICB304

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2 May 2023

Dear

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 3 April 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am writing to request the following data under the Freedom of Information Act.

Please provide data for your current ICB and any previous CCGs that came before it and were at one point operational between 2018 and 2023 inclusive, including those that have since been merged or become defunct.

If all the below questions cannot be answered within the appropriate time limit, please can you answer the questions in order as below until the limit is reached.

1. What was the total number of individuals in receipt of Standard NHS Continuing Healthcare with a Personal Health Budget* in each of the following financial years?

Please understand this as a total of all Standard CHC cases with a Personal Health Budget within the financial year, even if they later became no longer eligible within that same financial year. The figure should also include those that were already eligible at the beginning of the financial year, in addition to any that became newly eligible within the financial year.

- i. 2018/19
- ii. 2019/20
- iii. 2020/21

- iv. 2021/22
- v. 2022/23

* This should include only those with a domiciliary care package.

2. What was the total budget spent on individuals in receipt of Standard NHS Continuing Healthcare with a Personal Health Budget* in each of the following financial years?

- i. 2018/19
- ii. 2019/20
- iii. 2020/21
- iv. 2021/22
- v. 2022/23

* This should include only those with a domiciliary care package.

3. What was the total budget allocated to individuals in receipt of Standard NHS Continuing Healthcare with a Personal Health Budget* in each of the following financial years?

- i. 2018/19
- ii. 2019/20
- iii. 2020/21
- iv. 2021/22
- v. 2022/23

* This should include only those with a domiciliary care package.

4. What is the standard hourly care rate, with which you currently calculate your indicative personal health budgets, broken down for Agency and Personal Assistant care? Please understand this in relation to individuals in receipt of domiciliary care packages through Standard NHS Continuing Healthcare.

5. What was the standard hourly care rate, with which you calculated your indicative personal health budgets on 1 April 2018*, broken down for Agency and Personal Assistant care? Please understand this in relation to individuals in receipt of domiciliary care packages through Standard NHS Continuing Healthcare.

* If data for 1 April 2018 cannot be supplied, please provide figures for the nearest date to this.

Our Response

County Durham place:

Responses to questions 1-3 can be found in the table below:

Year	Question 1	Questions 2 and 3
2018/19	18	£ 667,105.57
2019/20	533	£ 3,141,714.35
2020/21	984	£ 4,044,626.55
2021/22	709	£ 5,023,729.90
2022/23	574	£ 4,603,875.94

Data has been retrieved in relation to patients who are PHB funded and are receiving domiciliary care. Please note in 2022/23, Personal Assistant details were recorded separately and are not recorded in these figures as the question is specific to domiciliary care packages.

Question 4 response: Standard hourly care rate, we do not employ agency staff under PHB.

Question 5 response: Previous rate was £12.00 per hour; we did not employ agency under PHB.

Newcastle Gateshead place:

Responses to questions 1-3 can be found in the table below:

Year	Question 1	Questions 2 and 3
2018/19	810	£12,627,070.78
2019/20	676	£12,408,174.28
2020/21	503	£10,453,595.86
2021/22	578	£9,802,483.69
2022/23	496	£12,583,368.32

Data has been retrieved in relation to patients who are PHB funded and are receiving domiciliary care. Please note in 2022/23, Personal Assistant details were recorded separately and are not recorded in these figures as the question is specific to domiciliary care packages.

Questions 4 and 5 responses: NHS Agenda for change pay bands 2 – 4 used, dependent on skills required for package.

North Cumbria place:

Responses to questions 1-3 can be found in the table below:

Year	Question 1	Questions 2 and 3
2018/19	Not recorded	Not recorded
2019/20	55	£1,616,237.86
2020/21	172	£3,094,745.64
2021/22	107	£4,639,102.30
2022/23	62	£2,473,115.56

Data has been retrieved in relation to patients who are PHB funded and are receiving domiciliary care. Please note in 2022/23, Personal Assistant details were recorded separately and are not recorded in these figures as the question is specific to domiciliary care packages.

Question 4 response: Standard hourly care rate, we do not employ agency staff under PHB.

Question 5 response: Previous rate was £12.00 per hour; we did not employ agency under PHB.

North Tyneside place:

Responses to questions 1-3 can be found in the table below:

Year	Question 1	Question 2	Question 3
2018/19	34	£1.4m	£904k
2019/20	340 (See note 1)	£4.5m	£5.5m
2020/21	See note 2	£4.5m	£3.1m
2021/22	208 (See note 3)	£4.2m	£4.1m
2022/23	334	£6.1m	£3.5m

Note 1: Reporting stood down at end of 2019/20 Q3, due to COVID-19 Pandemic

Note 2: Reporting stood down in 2020/21, due to COVID-19 Pandemic

Note 3: Reporting re-started in Q2 following COVID-19 Pandemic

Question 4 response:

- PA Standard Hourly Rate £9.90 (2022/23 rate)
- Agency Standard Hourly Rate £20.03 (average 2022/23 rate)

Question 5 response: This information is held by North Tyneside Council. They can be contacted by email foiofficer@northtyneside.gov.uk Rates for 2021/22 are:

- PA Standard Hourly Rate £9.60
- Agency Standard Hourly Rate not recorded, please contact North Tyneside Council.

Northumberland place:

Responses to questions 1-2 can be found in the table below:

Year	Question 1	Question 2
2018/19	415	£6,627,202
2019/20	531	£8,056,366
2020/21	See note	See note
2021/22	581	£10,769,523
2022/23	549	£12,329,870

Q1 Note: In 2021-21, CHC assessments and reviews were suspended, and Covid funding arrangements meant that a substantially larger group of people were NHS funded after hospital discharge, without an assessment for CHC eligibility. The total number of people receiving NHS-funded domiciliary care during that year was 1,603.

Q1 Note: We have interpreted "This should include only those with a domiciliary care package" as including people in "independent supported living" arrangements, who are not in care homes.

Q2 Note: Refer to notes to Q1. Total spending on NHS-funded domiciliary care was £14,670,266.

Question 3 response: On our understanding of the question, these figures are the same as those for question 2.

Question 4 response: Hourly rates for agency home care vary considerably, with higher rates paid in the more rural areas of the county to reflect costs associated with travel time and travel costs, and higher rates per rata for shorter visits, also because of costs associated with travel. Rates in independent supported living schemes, where staff work mostly on a shift basis, are also different, as are rates for sleep-in care workers. The Council, which commissions home care on our behalf, also pays additional rates to providers (the majority) who commit to paying their care workers the "Real Living Wage". Indicative budgets are given based on the rates paid for employing PAs, but final budgets are adjusted on the basis of actual agreed costs if an agency is used. Contact details for Northumberland County Council FOI team are foi@northumberland.gov.uk

The standard rate paid to direct payment recipients for care provided by PAs, as from April 2023, is £15.47.

Question 5 response: From April 2018, the standard rate paid to direct payment recipients for care provided by PAs was £10.82. See Q4 for the remainder of this question.

South Tyneside place:

Responses to questions 1-2 can be found in the table below:

Year	Question 1	Question 2
2018/19	55	£2,067,274
2019/20	48	£2,369,009
2020/21	35	£1,896,964
2021/22	35	£2,035,658
2022/23	23	£1,727,239

Question 3 response: Budgets are not allocated at PCB level so this cannot be provided.

Question 4 response: As Q3, cannot be provided, this information is not available.

Question 5 response: As Q3, cannot be provided, this information is not available.

Sunderland place:

Responses to questions 1-3 can be found in the table below:

Year	Question 1	Question 2	Question 3
2018/19	427	£2,692,688.98	£2,801,478.71
2019/20	396	£2,196,981.85	£2,269,820.58
2020/21	261	£1,729,446.73	£1,817,079.06
2021/22	299	£1,495,015.28	£1,641,609.82
2022/23	210	£2,379,232.27 (Provisional)	£2,494,732.82

Question 4 response: £16.72 per hour (this excludes sleep ins and overnights).

Question 5 response: £13.50 per hour (this excludes sleep ins and overnights).

Tees Valley place:

Responses to questions 1-3 can be found in the table below:

Year	Question 1	Questions 2 and 3
2018/19	362	£11,107,530.46
2019/20	451	£12,787,857.42
2020/21	737	£13,175,075.22
2021/22	314	£8,445,251.27
2022/23	257	£8,459,549.04

Data has been retrieved in relation to patients who are PHB funded and are receiving domiciliary care. Please note in 2022/23, Personal Assistant details were recorded separately and are not recorded in these figures as the question is specific to domiciliary care packages.

Question 4 response: Standard hourly care rate, we do not employ agency staff under PHB.

Question 5 response: Previous rate was £12.00 per hour; we did not employ agency under PHB.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.gov.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

S Davies

S Davies
Information Governance Officer