

Our Reference      North East and North Cumbria ICB\  
FOI ICB 25-379

North East and North Cumbria ICB  
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Sunderland  
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By Email

23 December 2025

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received on 15 December 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

I would like to make an FOI request regarding your CHC care plans.

- How many types of care plan do you have for CHC? (joint funded care plan separate to your Personal Health Budget ones etc)
- How many pages long are they?
- Would I be able to have a blank copy of any that you use?

For clarity, if each locality has its own paperwork, can I make the requests for all of them? Thank you for letting me know about the role of the local authority – I did not wish to make requests for them.

**Our Response**

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

For County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, and Tees Valley ICB places, the care plans are attached. These documents are used for both continuing healthcare and personal budgets. In North Tyneside the App4 template is used for joint funded individuals.

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information for Northumberland, South Tyneside and Sunderland ICB places as they carry out case management. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. However, we have determined that the information is held by the local authorities within the North East and North Cumbria region.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI contacts for those local authorities.

<b>NENC Local Authorities</b>	<b>Email/Online portal</b>
Northumberland County Council	<a href="#">Information Governance – Northumberland CC</a>
South Tyneside Council	<a href="mailto:foi@southtyneside.gov.uk">foi@southtyneside.gov.uk</a>
Sunderland City Council	<a href="mailto:freedom.information@sunderland.gov.uk">freedom.information@sunderland.gov.uk</a>

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or [www.ico.org.uk](http://www.ico.org.uk).

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk). This will not affect your initial information request.

Yours faithfully

*Information Governance Support Officer*

**Information Governance Support Officer**  
**North East and North Cumbria Integrated Care Board**