

Our Reference North East and North Cumbria ICB\
FOI ICB 24-018

[NECS – John Snow House](#)
Durham University Science Park
Durham
DH1 3YG

Tel: 0191 301 1300
E-mail: necsu.icbfoi@nhs.net

By Email

10 April 2024

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 8 April 2024 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am looking for some information to be answered under the Freedom of Information Act relating to the capacity and access payment scheme. Funding for this was split into two parts for PCNs – the first 70% was provided for coming up with a plan on access, and the second 30% was dependent on the extent to which these plans were put in place. This 30% element was called the local capacity and access improvement payment (CAIP). This was outlined in the Network Contract DES 2023/24 under point 4.

My questions are as follows:

1. What was the total amount of funding available to PCNs in your ICB area for the capacity and access improvement payment (CAIP)?
2. How many PCNs in your ICB area submitted a plan for the capacity and access payments?
3. How many PCNs in your ICB area received the national capacity and access support payment?
4. How many PCNs in your ICB area received any money via the local capacity and access improvement payments (CAIP)?

5. Can you please provide the amount of money received by each PCN as part of the local capacity and access improvement payments compared to the amount they were entitled to receive?
6. And if this was less than 100%, can you please state why?
7. These CAIP payments were split into three criteria – patient experience of contact, ease of access and demand management, and accuracy of recording in appointment books. Please provide for each PCN in your ICB the amount received per criteria.
8. Who within your ICB assessed the delivery of the plans?
9. Under what criteria was the delivery of the plan assessed?
10. When were/will the payments be delivered to PCNs?
11. How much CAIP funding was not allocated in your ICB area?
12. What did the ICB do with the funding that wasn't delivered in these payments?

I look forward to hearing back within the statutory 20 working day period.

Please do contact me if you require any clarification about this data request.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. The total funding amount available to PCNs within North East and North Cumbria ICB for the Capacity and Access Improvement payment is £4,003,893.11
2. In line with the guidance, all 67 PCNs submitted a Capacity and Access Improvement Plan.
3. All 67 PCNs within North East and North Cumbria ICB received the Capacity and Access Support Payment.

On this occasion it is not possible to provide the requested information for questions 4 to 12. These questions relate to the CAIP payment which the ICB has until 31 August 2024 to pay and assessment has only just commenced.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

S Davies

S Davies
Information Governance Officer