

Item: 10

REPORT CLASSIFICATION	✓	CATEGORY OF PAPER	✓
Official	✓	Proposes specific action	
Official: Sensitive Commercial		Provides assurance	✓
Official: Sensitive Personal		For information only	

	BOARD 29 JULY 2025
Report Title:	Board Assurance Framework and Risk Management Report – Q1 2025/26 position

Purpose of report

The purpose of this report is to provide the Board with a refreshed Board Assurance Framework for quarter one, 2025/26 and an updated corporate risk register for review and consideration.

Key points

The Board has overall responsibility for ensuring systems and controls are in place and sufficient to mitigate any significant risks which may threaten the achievement of the ICB's strategic aims and objectives. The Board achieves this primarily through the work of its committees, use of audit, independent inspections and by systematic collection and scrutiny of performance data.

The Board Assurance Framework (BAF) is used to provide assurance on the management of key risks to the delivery of the ICB's strategic aims and objectives as well as the wider strategic goals of the Integrated Care Partnership. It is intended to provide a visible strategic risk summary, supported by the full detail of the corporate risk register.

The Board also receives the corporate risk register on a quarterly basis which includes risks identified by the ICB and via committee risk registers as being 'high or very high' and risks identified at a place-based level scored 12 and above.

In addition to the regular BAF and risk register, this report also includes the risk appetite statement and guidance for Board review and approval.

The following appendices are attached to the report:

- Appendix 1 refreshed BAF for quarter 1, 25/26
- Appendix 2 corporate risk register, an overview of all ICB risks with a residual risk score of 12 and above.
- Appendix 3 risk appetite statement and guidance 2025/26

The BAF is reviewed regularly by the Executive, Audit, Quality and Safety and Finance, Performance and Investment Committees before submission to the Board. The corporate risk register is also reviewed regularly by the Audit and Executive Committees and, depending on the nature of the risk, by the Quality and Safety and Finance, Performance and Investment Committees.

Risks and issues

Risks are mapped to the goals identified in the North East and North Cumbria Integrated Care Partnership strategy 'Better health and wellbeing for all' and from these goals the principal risks to the strategy have been identified as:

- 1. The ICB fails to commission services in a way that tackles the wider causes of ill health, and life expectancy of people within the North East and North Cumbria is not improving. The gap between how long people live in the North East and North Cumbria compared to the rest of England is not on track to reduce by 10% by 2030. Overall risk rated as 12 A (high).
- 2. Our health and care services are not delivered in a way in which improves the outcomes of communities who currently have much poorer health outcomes.

The gap between the inequality in life expectancy and healthy life expectancy at birth between people living in the most deprived and least deprived 20% of communities is not on track to narrow by 10% by 2030. Overall risk rated as 20 A (extreme).

3. The quality of commissioned health and care services varies across the ICB area and in some places falls below our high expectations for our public and patients.

The ICB does not maintain it's good or outstanding rating from the Care Quality Commission (CQC) and the percentage of regulated services across social care, primary care and secondary care that are rated as good or outstanding by the CQC is declining. Overall risk rated as 20 R (extreme).

4. We fail to deliver health and care services which give children the best start in life.

The percentage of children with good school readiness when they join the reception class (including children from disadvantaged groups) is declining. Overall risk rated as 16 A (high).

Assurances

The report is in line with the ICB's Risk Management Strategy https://northeastnorthcumbria.nhs.uk/media/xaff3ew1/icbp037-risk-management-strategy-4.pdf

Recommendation/action required

The Board is asked to:

- Satisfy itself that the BAF accurately reflects the principal risks to achieving our objectives as well as their current mitigations;
- Approve the BAF for quarter 1, 2025/26;
- Receive and review the corporate risk register for assurance.
- Review and approve the risk appetite statement and guidance for 2025/26

Acronyms and abbreviations explained

BAF - Board Assurance Framework

CRR - Corporate Risk Register

AC - Audit Committee

POD - Pharmaceutical, general Ophthalmic and Dental services

NHSE - NHS England

FOI - Freedom of Information

MOU - Memorandum of Understanding

VCSE - Voluntary, Community & Social Enterprise

SI - Serious Incident

LeDeR - Learning from lives and deaths – people with a learning disability and autistic people

Sponsor/approving executive director	C Riley, Chief Corporate Services Officer
Date approved by executive director	8 July 2025

Reviewed by	D Cornell, Director of Corporate Governance and Board Secretary						
Report author	N Hawkins, Strategic Head of Corporate Governance						
Link to ICP strategy prior	Link to ICP strategy priorities (please tick all that apply)						
Longer and Healthier Lives	Longer and Healthier Lives ✓						
Fairer Outcomes for All	Fairer Outcomes for All ✓					✓	
Better Health and Care Se	rvices						✓
Giving Children and Young	People the B	est Start	in Life				✓
Relevant legal/statutory i	ssues						
Note any relevant Acts, reg	gulations, natio	nal guide	elines etc				
Any potential/actual confinterest associated with (please tick)		Yes		No		N/A	✓
If yes, please specify							
Equality analysis complet (please tick)	eted	Yes		No		N/A	✓
If there is an expected im patient outcomes and/or has a quality impact assebeen undertaken? (please	experience, essment	Yes		No	✓	N/A	
Key considerations							
Financial implications an considerations	ıd	None identified					
Digital implications		None identified					
Clinical involvement		None identified					
Health inequalities		None identified					
Patient and public involv	ement	None identified					
Partner and/or other stakengagement	ceholder	None identified					
Other resources		None identified					

Board Assurance Framework 2025/26 (Quarter 1) and Risk Management Report

1. Introduction

The Board has overall responsibility for ensuring systems and controls are in place, sufficient to mitigate any significant risks which may threaten the achievement of the ICB's strategic aims and objectives. Evidence may be gained from a wide range of sources, but it should be systematic, supported by evidence, independently verified and incorporated within a robust governance process. The Board achieves this primarily through the work of its committees, through use of audit, independent inspections and by systematic collection and scrutiny of performance data.

2. Developing the Board Assurance Framework

The ICB manages risk across five levels with the principal risks to achieving the ICB's objectives forming the Board Assurance Framework (BAF):

- 1. Place
- 2. Area
- 3. Directorate
- 4. Executive directors (corporate risks)
- 5. Board Assurance Framework

Risks are considered at their corresponding committees to provide the Board with assurance that risks are reviewed individually by risk owners and also collectively by an oversight committee.

Further to the publication of the North East and North Cumbria Integrated Care Partnership strategy, the ICB's risks have been assessed to determine their impact on achieving the vision and goals of the strategy and these have been incorporated into the BAF for 2025/26.

Each goal has been reviewed to determine an overarching or principal risk to its achievement and then each corporate risk has been aligned to one of the four risks to determine the overall risk score.

All risks have also been aligned to the top five risks identified by the Executive Committee:

- Finance
- Quality
- Workforce
- System recovery
- Political

The updated BAF reflects these top risks against each ICS goal.

The updated BAF for Q1 2025/26 is available at Appendix 1. The BAF is monitored through the Executive, Audit, Quality and Safety and Finance, Performance and Investment Committees before submission to the Board.

All ICB risks are assessed against the Integrated Care System's goals with the highest risk score used to determine the overall risk to the achievement of each goal.

In summary, the risks to each goal are:

ICS Goal	Previous overall score	Current overall score
Longer and healthier lives	12	12
Fairer outcomes for all	15	20
Better health and care services	20	20
Giving children and young people the best start in life	16	16

3. Risk appetite

The Board has an agreed risk appetite statement which describes the amount and type of risk that the organisation is prepared to pursue, retain or take in pursuit of its strategic objectives. It is good practice to review the risk appetite statement regularly and the appetite statement for 25/26 (and accompanying guidance) is attached at appendix 3 for review and approval. The risk appetite statement includes updated guidance which describes work to further refine the risk register and the work to explore replacing target risk scores with a column which describes whether a residual risk is scored within, approaching or outside of agreed risk appetite levels.

4. Risk movement

- **NENC/0004** Delivery of financial position There is a risk that the ICB is unable to deliver its planned financial position, together with a risk around delivery of the wider ICS financial position. Risk reviewed in light of new financial year. Risk increased to reflect position at the beginning of the financial year. Risk scored 20 (high).
- NENC/0047 High rates of suspected suicides. The rates of suicide in the North East and North Cumbria are the highest in the country at 13.4 per 100,000 people. Suicide is the leading cause of death in our region for men aged 15 49 and women aged 20-34. The risk to the ICB is that we do not reduce the suicide rate for people in contact with NHS commissioned and health care delivery services, amenable to healthcare preventative efforts. Following review by the risk owner and updates to the controls and assurances in place, including the introduction of a funded ICB suicide prevention programme, the risk score was reduced to 9 (from 12). As the risk is now scored below 12, the risk no longer meets the criteria for inclusion on the corporate risk register and will be managed locally.
- NENC/0081 General Practice (GPs) intention to take industrial action. GP collective action has been paused by the British Medical Association (BMA) after provisionally accepting a new GP contract offer. Action may still be taken by local practices against the ICB where there are gaps in locally commissioned services or pathways which result in additional unfunded activity needing to be managed by Primary Care. Risk score reduced to 9 following BMA announcement. As the risk is now scored below 12, the risk no longer meets the criteria for inclusion on the corporate risk register and will be managed locally.

5. New corporate risks

There was one new corporate risk added to the corporate risk register this reporting period:

NENC/0102 - ICB transition programme. As a result of the pace of change required to
meet the ICB transition programme timescales, alongside staff capacity to deliver the
requirements, there is risk that the ICB fails to deliver a revised ICB operating model

within the timescales required. Staff morale and capacity could be adversely affected, alongside pressure on the delivery of ongoing ICB statutory responsibilities.

In addition there is a risk surrounding skills retention through the transition process, ensuring the ICB retains the skill and capacity to deliver the strategic commissioning role - which is further compounded through the lack of clarity concerning responsibilities that may in time transition away from the ICB but need to continue post reorganisation with less resource to ensure safe delivery. Risk added following consideration and approval at the newly established ICB Transition Committee. Risk scored 15 (high).

6. Closed risks

- NENC/0086 Failure to prioritise equality, diversity and inclusion. Risk reviewed by responsible Executive Director and closed. A new a new EDI risk is in development which will be covered as part of the Strategic Commissioning Transition Programme.
- NENC/0101 Unplanned pharmacy closures. Jhoots group unplanned closures risks of
 patients unable to get their prescriptions from branches. Risk to supervised patients unable
 to obtain controlled substances in safe and controlled manner. Impact on surrounding GP
 Practices. Risk added with residual score of 12 (high) but closed within the reporting period
 and replaced with a new risk NENC/0106 (which is scored below 12, meaning the risk does
 not meet the criteria for inclusion on the corporate risk register and is being managed
 locally).

7. Recommendations

The Board is asked to:

- Satisfy itself that the BAF accurately reflects the principal risks to achieving our objectives as well as their current mitigations;
- Approve the BAF for quarter 1, 2025/26;
- Receive and review the corporate risk register for assurance.
- Review and approve the risk appetite statement and guidance for 2025/26

Name of Sponsoring Director: Claire Riley, Chief Corporate Services Officer

Reviewed by: Deb Cornell, Director of Corporate Governance, and Board

Secretary

Name of Author: Neil Hawkins, Strategic Head of Corporate Governance

Date: 17 June 2025