

Our Reference North East and North Cumbria ICB\
FOI ICB 26–188

North East and North Cumbria ICB
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By Email

29 July 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 14 July 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am seeking information on the WorkWell Programme and would be grateful for information on the following points:

1. Please confirm whether the ICB is currently:
 - a. participating in a WorkWell Pilot and the details of this pilot that can be shared (e.g. provider, contract value, number of referrals, performance outcomes)?
 - b. Planning or actively engaged in a WorkWell rollout, and if so, when (please express the procurement timelines of such rollout)?
2. If a WorkWell rollout is planned,
 - a. please confirm which organisation holds commissioning authority for WorkWell related services (e.g. ICB, Local Authority, VCSE organisation(s), Prime Contractor)?
 - b. please confirm the commissioning route through which WorkWell roll out will be brought to market (e.g. competitive procurement, framework call-off, grant funding, contract variation or extension)?
 - c. what will be the value (anticipated or actual) of that contract and over what timeframe?
 - d. Please confirm the number of referrals you would expect to receive into this WorkWell pathway.
3. What has been the total value of WorkWell funding received by the ICB and, where held, a high-level breakdown of WorkWell expenditure, for the following financial years:

- a. 2024/25
- b. 2025/26
- c. 2026/27
- 4. Please confirm which elements of the WorkWell programme are required to be delivered:
 - a. in person?
 - b. digitally/remotely?
- 5. Please confirm which organisations will be referring into the WorkWell Programme (e.g. PCNs, GP Practices, etc) and which organisation will be signposted to from the WorkWell programme?

If any of this information is already publicly available, please provide links where possible. I would be happy to receive the information in any convenient format.

Our Response

- 1. In terms of a WorkWell pilot:
 - a. No, the ICB is not participating in a WorkWell Pilot.
 - b. The ICB is working closely with Neighbourhood Teams and providers to understand the effectiveness of the Health and Growth Accelerator (HGA) initiatives and what can be sustained or procured for future years.
- 2. In terms of WorkWell rollout:
 - a. NHS North East and North Cumbria Integrated Care Board holds commissioning authority for WorkWell related services.
 - b. The ICB are exploring HGA initiatives and what can be sustained or procured for future years. Procurement routes will be determined based on these outcomes and will be in accordance with the appropriate procurement regulations.
 - c. It is anticipated there may be multiple contracts of varying values.
 - d. We are working closely with Neighbourhood Teams and providers to understand the effectiveness of the HGA initiatives and what can be sustained or procured for future years to understand number of referrals.
- 3. WorkWell expenditure:
 - a. 2024/25: £0
 - b. 2025/26: £0
 - c. 2026/27: NENC ICB has been notified of our indicative maximum allocation of £1,862,000. Expenditure is yet to be confirmed.
- 4. WorkWell programme delivery:
 - a. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. We cannot confirm the elements of the WorkWell programme are required to be delivered in person until a full HGA evaluation is completed.
 - b. Please refer to the response to question 4a.
- 5. Organisations referring into the WorkWell Programme include primary care, the voluntary sector and the Department of Work and Pensions. Signposting information is detailed on the WorkWell page on the ICB's website: [NHS NENC ICB WorkWell Programme](#). Therefore, the ICB considers this element of your request exempt from disclosure by way of s.21 as the information is readily accessible by other means.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**