

Our Reference North East and North Cumbria ICB\
FOI ICB 26–187

North East and North Cumbria ICB
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By Email

27 July 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 14 July 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

Under the Freedom of Information Act 2000, please provide the following recorded information relating to community pharmacy and dispensing appliance contractor (DAC) market entry within the former Carlisle district of the Cumberland Health and Wellbeing Board area.

1. A list of all applications for inclusion in the pharmaceutical list (or for relocation, change of ownership, or change of core opening hours) received on or after 1 January 2024 under the NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 – including applications under Regulations 13, 15, 17, 18, 25 and 26 – relating to premises or best-estimate locations within the former Carlisle district. For each application, please state:
 - a. the date received;
 - b. the regulation under which it was made;
 - c. the applicant (or, if you consider the applicant's identity exempt, the application type and status only);
 - d. the location applied for (ward, district or postcode area);
 - e. its current status (pending, granted, refusal), and the date of any decision.
2. For each application in (1) that has been granted (including any granted on appeal by NHS Resolution) where the pharmacy has not yet opened, please state:
 - a. the date of the final grant;

- b. whether a notice of commencement has been received and, if so, the notified commencement date;
 - c. whether any extension of time has been granted under the Regulations and, if so, the period of the extension;
 - d. whether the grant remains extant or has lapsed.
3. Any notifications received on or after 1 January 2024 of changes to core or supplementary opening hours, or of closure or transfer of a pharmacy business, relating to pharmacies within the former Carlisle district.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB does hold the information requested. This is provided in the attached spreadsheet.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**