

Our Reference

HM\ North East & North  
Cumbria ICB\ FOI ICB339

**NECS - Riverside House**  
Goldcrest Way  
Newburn Riverside  
Newcastle upon Tyne  
NE15 8NY

Your Reference

25 April 2023

Tel: (0191) 217 2625  
E-mail: [Necsu.icbfoi@nhs.net](mailto:Necsu.icbfoi@nhs.net)

**Freedom of Information Act 2000 - Request for Information – NHS North East & North Cumbria Integrated Care Board (ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 21 April 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley.

**Details of Request**

**Questions**

**Q1)** Continence care is free at the point of access. We are aware former CCGs used to offer either a weekly payment to care providers to fund the purchase of continence aids (i.e pads) themselves or in some cases free issued continence aids (i.e. pads) to care home residents via the local continence service. Please outline the current approach across the ICB for continence provision for both residential and nursing care home residents.

**Q2)** If your ICB currently offers a weekly payment, what is the current weekly payment paid to care providers by your ICB for continence aids (i.e. pads)? *Please link to where this is documented for care providers and provide a link to where care providers can review the application and review process operated by the ICB.*

**Q3)** If your ICB currently provides free issues products by your local continence service, please confirm how many continence aids (i.e. pads) are issued per resident per day, and what determines the number of continence aids (i.e. pads) each resident will receive. Please link to where this is documented for care providers and provide a link to where care providers can review the application and review process operated by the ICB.

**Q4)** Please provide the appropriate contact details for continence assessments and funding decisions/applications. *(Please provide a name, title, email address, phone number and address)*

**Q5)** Please outline your future proposals and timeline for the review of continence care among your ICB.

### **Our Response**

*The ICB are not the holders of this information, it would be the local Foundation Trusts who would be able to outline the service/payment mechanism.*

Your FOI should therefore be redirected as follows: -

County Durham & Darlington NHS Foundation Trust – [cdda-tr.cddfffoi@nhs.net](mailto:cdda-tr.cddfffoi@nhs.net)

Tees, Esk & Wear Valley NHS Trust – [tewv.ftmembership@nhs.net](mailto:tewv.ftmembership@nhs.net)

South Tees Hospitals NHS Foundation Trust – [foi@stees.nhs.uk](mailto:foi@stees.nhs.uk)

Northumbria Healthcare NHS Foundation Trust – [foi@northumbria.nhs.uk](mailto:foi@northumbria.nhs.uk)

Gateshead Health NHS Foundation Trust – [ghnt.foi.enquiries@nhs.net](mailto:ghnt.foi.enquiries@nhs.net)

Newcastle Upon Tyne Hospitals NHS Foundation Trust –  
[nuth.freedom.information@nhs.net](mailto:nuth.freedom.information@nhs.net)

North Tees & Hartlepool NHS Foundation Trust – [foi@nth.nhs.uk](mailto:foi@nth.nhs.uk)

South Tyneside and Sunderland NHS Foundation Trust –  
[Stsft.freedomofinformation@nhs.net](mailto:Stsft.freedomofinformation@nhs.net)

North Cumbria Integrated Care Foundation NHS Trust – [FOIRequests@ncic.nhs.uk](mailto:FOIRequests@ncic.nhs.uk)

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by The North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.gov.uk](http://www.ico.gov.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*Hilary Murphy*

**Hilary Murphy**  
**Information Governance Officer**