

Our Reference      North East and North Cumbria ICB\  
FOI ICB 24-482

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By Email

12 March 2025

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 7 March 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000.

The ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the five local authorities of Darlington, Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

I am writing to you under the freedom of information act to request information regarding your trusts' operations and Enterprise Solutions for Imaging (Digital Networking). Could you please provide me with the following details (please note 3 & 4 could be the same person).

1. Imaging Operations Manager/Director: Imaging Operations Manager/Director email address
2. Director/Head of IT Operations: Director/Head of IT Operations email address
3. Head of Enterprise systems/solutions: Head of Enterprise systems/solutions email address
4. Head of Digital Healthcare Technology: Head of Digital Healthcare Technology email address
5. Imaging Network PACS supplier (Oncology, Cardiology, Radiology, Pathology plus other ology's)
  - a. Which network supplier(s) are you contracted with?
  - b. When did you contract start?
  - c. When does your contract expire?
  - d. What is the value of this contract?
  - e. Which framework did you tender/procure through?
6. Imaging Reporting Solution (IRS):

- a. Which IRS supplier(s) are you contracted with?
  - b. When did you contract start?
  - c. When does your contract expire?
  - d. What is the value of this contract?
  - e. Which framework did you tender/procure through?
7. Image storage Provider (Vender Neutral Archive/Cloud Storage):
  - a. Which storage supplier(s) are you contracted with?
  - b. When did you contract start?
  - c. When does your contract expire?
  - d. What is the value of this contract?
  - e. Which framework did you tender/procure through?
8. AI provider:
  - a. Which AI supplier(s) are you contracted with?
  - b. When did you contract start?
  - c. When does your contract expire?
  - d. What is the value of this contract?
  - e. Which framework did you tender/procure through?

## Our Response

We received your request into the Northern Cancer Alliance (NCA), which is a partner organisation of NENC ICB. Neither NENC ICB nor NCA is a Trust so do not have any of the roles or service information requested.

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. However, we have determined that the information is held by the acute hospital NHS foundation trusts (FTs) within the North East and North Cumbria region.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI email addresses for those foundation trusts to make your request.

NENC Acute Hospital FTs	Email
County Durham and Darlington NHS FT	<a href="mailto:cdda-tr.cddftfoi@nhs.net">cdda-tr.cddftfoi@nhs.net</a>
Gateshead Health NHS FT	<a href="mailto:ghnt.foi.enquiries@nhs.net">ghnt.foi.enquiries@nhs.net</a>
North Cumbria Integrated Care NHS FT	<a href="mailto:foirequest@cumbria.nhs.uk">foirequest@cumbria.nhs.uk</a>
North Tees and Hartlepool NHS FT	<a href="mailto:foi@nth.nhs.uk">foi@nth.nhs.uk</a>
Northumbria Healthcare NHS FT	<a href="mailto:foi@northumbria.nhs.uk">foi@northumbria.nhs.uk</a>
South Tees Hospitals NHS FT	<a href="mailto:foi@stees.nhs.uk">foi@stees.nhs.uk</a>
South Tyneside and Sunderland NHS FT	<a href="mailto:stsft.freedomofinformation@nhs.net">stsft.freedomofinformation@nhs.net</a>
The Newcastle upon Tyne Hospitals NHS FT	<a href="mailto:nuth.freedom.information@nhs.net">nuth.freedom.information@nhs.net</a>

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**