

Our Reference North East and North Cumbria ICB\
FOI ICB 25-082

North East and North Cumbria ICB
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Sunderland Enterprise Park
Sunderland
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By Email

12 June 2025

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 5 June 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

1. HSCN connectivity (Health and Social Care Network):

- a. Please can advise who is the existing supplier
- b. Contract end dates
- c. Total contract value
- d. Which framework this was purchased under
- e. Name of the contact responsible for this

2. Software Defined WAN (SDWAN):

- a. Please can advise who is the existing supplier
- b. Contract end dates
- c. Total contract value
- d. Which framework this was purchased under
- e. Name of the contact responsible for this

3. Local Area Network (LAN):

- a. Please can advise who is the existing supplier

- b. Contract end dates
- c. Total contract value
- d. Which framework this was purchased under
- e. Name of the contact responsible for this

4. Wireless Access (WIFI):

- a. Please can advise who is the existing supplier
- b. Contract end dates
- c. Total contract value
- d. Which framework this was purchased under
- e. Name of the contact responsible for this

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. The ICB do not hold a contract for HSCN connectivity (Health and Social Care Network). The ICB's IT provider, NHS North of England Commissioning Support (NECS), manage this service and have provided the following information:
 - a. Existing supplier: Virgin Media O2
 - b. Contract end date: 4 December 2029
 - c. Total contract value: £4,961,578
 - d. Framework this was purchased under: RM6116
 - e. Contact: NECS
2. The ICB do not hold a contract for Software Defined WAN (SDWAN). The ICB's IT provider NECS manage this service and have provided the following information:
 - a. Existing supplier: Virgin Media O2
 - b. Contract end date: 4 December 2029
 - c. Total contract value: £3,255,922
 - d. Framework this was purchased under: RM6116
 - e. Contact: NECS
3. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested. ICT services listed in your request are outsourced to an external organisation, NHS North of England Commissioning Support (NECS).

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI address for NHS England, who manage FOI requests for NECS: england.contactus@nhs.net Please write "Freedom of Information" in the subject line.

4. The ICB do not hold a contract for Wireless Access (WIFI). The ICB's IT provider NECS manage this service and have provided the following information:
 - a. Existing supplier: CDW / Cisco

- b. Contract end date: 21 February 2026
- c. Total contract value: £456,626. Please note this is for the entire contract and covers multiple customers – we are unable to individualise per customer.
- d. Framework this was purchased under: SBS/19/AB/WAB/9411 Link: Solutions 2 (Digital Workplace Solutions)
- e. Contact: NECS

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**