



# North East and North Cumbria

Our Reference SD\North East and North  
Cumbria ICB\FOI ICB641

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18 December 2023

By Email

Dear Applicant

## **Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received by North of England Commissioning Support (NECS) on 24 November 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

### **Your Request**

Under the Freedom of Information Act 2000 I would like to request the following information:

- The amount spent by the North East and North Cumbria Integrated Care Board (or the equivalent organisation) on translation and interpretation services over the last five calendar years (broken down by year, 2023, 2022, 2021, 2020, 2019).
- The breakdown of this data by which languages required, were required.

### **Our Response**

#### **Primary Care Interpretation Services Spend**

This covers North East and North Cumbria ICB, the ICB have only held the Primary care Interpretation services contract since April 2023, prior to the ICB holding it, it was with NHS England North East & Yorkshire region and the ICB do not hold the information for the period before the 1<sup>st</sup> April 2023.

The annual budget for Primary Care interpreting is £1,845,693 and to date up to the 30<sup>th</sup> November, we have charges of £636,232.55 against this budget.

The North East and North Cumbria Integrated Care Board (NENC ICB) does not hold all the records which you have sought. However, we have determined the records are held by NHS England.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI email address for NHS England for you to make your request [england.contactus@nhs.net](mailto:england.contactus@nhs.net) (please write "Freedom of Information" in the subject line).

#### Other Programme Spend

The ICB and former CCGs also have interpreting spend in Other Programme as follows (broken down by financial year):

2019/20	£520,119
2020/21	£216,789
2021/22	£276,836
2022/23	£284,014
2023/24	£311,360 (includes YTD figure up to 31 <sup>st</sup> Oct 23 and forecasted spend for the period 1 <sup>st</sup> Nov 23 – Mar 24)

The information we receive does not breakdown the spend across languages.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your

initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk) . This will not affect your initial information request.

Yours sincerely

*S Davies*

**S Davies**  
**Information Governance Officer**