

Our Reference North East and North Cumbria ICB\
FOI ICB 24-407

NECS – John Snow House
Durham University Science Park
Durham
DH1 3YG

Tel: 0191 301 1300
E-mail: necsu.icbfoi@nhs.net

By Email

6 February 2025

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 22 January 2025 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000.

The ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley (which covers the five local authorities of Darlington, Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

Your Request

would like to request the following information under the Freedom of Information Act (2000) in relation to Care and Support packages commissioned by your ICB for Children and Adult in receipt of Continuing Health Care (CHC) and or in receipt of/ in need of complex Care and Support Packages of care to meet their health and social care needs:

When we refer to Complex Care in this request, we determine Complex Care needs as individual needs that require specialist support for one or multiple chronic or long-term health condition, that requires extra assistance to manage their symptoms and daily activities to enable a high quality of life. Individuals also require specially trained carers to enable them to live independently or within the family home within the community.

To clarify, we would like you to include all patients in receipt of CHC funding with complex physical or medical needs that are provided with a commissioned package of care or PHB and that receive support from an external agency.

1. What was the total number of children and young people assessed as eligible for Continuing Healthcare funding for financial years 2023/2024? (Ages 0-18)

2. What is the average hourly cost paid by the Integrated Care Board to a provider for a complex package of care (adults and children combined)? Data from held April 2024 onwards is fine.
3. Can you please provide a name and contact details for your Continuing Care lead/Head of Service?
4. How many packages involve the commissioning/funding of a nurse for 24 hours a day?
5. Please provide a list of providers providing the above nurse led care within packages.
6. For Learning Disabilities and Autism, what is the correct phone number or email address for the team who commission packages of care for Adults or Children/Young persons living with Learning Disability, Autism and/or Physical Disabilities?

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested.

1. We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB holds some of the information you have requested. However, this is publicly available at: <https://www.england.nhs.uk/statistics/statistical-work-areas/nhs-chc-fnc/>

In accordance with s.21 of the FOIA, we are not required to provide information in response to a request if it is reasonably accessible to you by other means.

2. The ICB is unable to identify which packages are complex from the BroadCare system.
3. The Continuing Care Lead is Richard Scott, Director of Nursing. His email address is richard.scott7@nhs.net Please contact him by telephone through the ICB's main switchboard at 0191-512-8484.
4. The ICB is unable to identify which packages involve the commissioning/funding of a nurse for 24 hours a day from the BroadCare system.
5. Please refer to the response to question 4.
6. The team's email address is nencicb-tv.nencs117aftercare@nhs.net

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane

Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

S Davies

S Davies
Information Governance Officer