

Our Reference North East and North Cumbria ICB\
FOI ICB 26–178

North East and North Cumbria ICB
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By Email

17 July 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 9 July 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

This is a request for information under the Freedom of Information Act 2000 regarding the use of dashboards and analytical tools in the Federated Data Platform (FDP) within your ICB. Thank you in advance for your assistance with this enquiry.

1. Please provide a list of analytical tools in FDP that staff in your ICB are currently using.
2. Please can you list any analytical tools which sit outside of the FDP that staff in your ICB are currently using? For example, Power BI used outside of FDP.
3. Please can you list any dashboards which sit outside of the FDP that your staff are using? For example, a dashboard provided on Tableau server or NHS Futures.
4. Have your data analysts built any apps or dashboards in the FDP since your ICB started using FDP? If yes, please can you supply the name and a brief description of its function for each.
5. Have your data analysts built any apps or dashboards outside of the FDP since the ICB started using FDP? If yes, please can you supply the name and a description of the function for each.

Please can you supply the requested information in PDF format.

Our Response

1. NENC ICB has access to the Strategic Commissioning Tool.

2. ICB staff use the analytical tools Power BI and Qlik Sense, plus in-house developed apps that are hosted via Azure storage.
3. The ICB uses a range of dashboards hosted within Power BI and Qlik Sense.
4. Data analysts have not built any apps or dashboards in the FDP since NENC ICB started using FDP.
5. Yes, the ICB develops and maintains dashboards and analytical products using Power BI. These are used for purposes including commissioning intelligence, performance monitoring, quality reporting and operational decision-making. The ICB does not maintain a centrally held catalogue of dashboard names in a format that can be readily extracted for this request.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**