

Our Reference North East and North Cumbria ICB\
FOI ICB 26–173

North East and North Cumbria ICB
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By Email

3 August 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 7 July 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am writing to make a request under the Freedom of Information Act 2000.

Please could you provide the following information regarding the independent providers that are currently contracted by your ICB to provide 'Memory Service' / 'Memory Assessment Service' / 'Memory Clinic' / 'Diagnostic Memory Clinic' services (or other similarly named services that focus on the assessment of dementia patients).

1. How many independent providers are currently contracted by your ICB to provide 'Memory Service' / 'Memory Assessment Service' / 'Memory Clinic' / 'Diagnostic Memory Clinic' services (or other similarly named services that focus on the assessment of dementia patients)?
2. What are the specific names of each of these independent providers and the service each provides?

For the following questions, please provide information for each of the independent providers named in question 2. If the answer to question 1 was zero, please skip these questions. Please give the answer to each question in the format indicated by the table associated with that question.

3. For each independent provider, the total number of referrals received for dementia assessments in each of the calendar years given. Please add rows for additional providers as appropriate.

Name of independent provider	Calendar year	Total number of referrals in calendar year
X	2020	
	2021	
	2022	
	2023	
	2024	
	2025	

4. For each independent provider, the overall number of patients that underwent a dementia assessment in each of the calendar years given. Please add rows for additional providers as appropriate.

Name of independent provider	Calendar year	Total number of patients assessed in calendar year
X	2020	
	2021	
	2022	
	2023	
	2024	
	2025	

5. For each independent provider, the number of patients currently on the waiting list for a dementia assessment. Please add rows for additional providers as appropriate.

Name of independent provider	Number of patients currently on waiting list
X	

6. For each independent provider, the average wait time from referral to initial appointment. Please add rows for additional providers as appropriate.

Name of independent provider	Average wait time from referral to initial appointment
X	

If any part of this request is unclear, or if responding in full would exceed the appropriate cost limit under section 12 of the Act, I would be grateful if you could contact me to narrow the request.

Our Response

1. NENC ICB has no independent providers providing 'Memory Service' / 'Memory Assessment Service' / 'Memory Clinic' / 'Diagnostic Memory Clinic' services (or other similarly named services that focus on the assessment of dementia patients).
2. Please refer to the response to question 1.
3. Please refer to the response to question 1.
4. Please refer to the response to question 1.

5. Please refer to the response to question 1.
6. Please refer to the response to question 1.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**