

Our Reference North East and North Cumbria ICB\  
FOI ICB 25–468

North East and North Cumbria ICB  
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By Email

26 February 2026

Dear Applicant

**Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)**

Thank you for your request received on 16 February 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

**Your Request**

Please provide recorded information held by the Authority relating to contracts and expenditure with the Supplier(s) as defined below.

*Time period:* 1 April 2021 to present.

*Supplier definition:* For the purposes of this request, “the Supplier(s)” means any of the following legal entities and any trading names used by them:

- A. CROSSKIT LIMITED (Company No. 08180207), including its previous names:
- SOLWAY COMMUNICATIONS LIMITED (07 Nov 2019 – 05 May 2022)
  - CONNECT ONLINE LIMITED (15 Aug 2012 – 07 Nov 2019)
- B. VONEUS LIMITED (Company No. 07849963), including its previous names:
- DICE NETWORKS LIMITED (10 Sep 2013 – 10 Oct 2014)
  - DICE4HOME LTD (16 Nov 2011 – 10 Sep 2013)
- C. DICE LIMITED (Company No. 02426430)

And any other entity recorded in the Authority's supplier, procurement, or finance systems as a parent, subsidiary, group company, connected company, alternate payee, or related entity for the above (where held).

1. Spend

For each financial year in the time period:

- a. Total gross spend paid to the Supplier(s)
- b. Number of invoices/transactions (where held)

2. Contracts / purchase orders

A list of any contracts, call-offs, or purchase orders with the Supplier(s) in the time period, including:

- a. Reference number
- b. Start date and end date (and any extension options, where recorded)
- c. Procurement route (framework/tender/direct award/etc.)
- d. Framework name and lot number (if applicable)
- e. Award value and/or maximum contract value (where recorded)
- f. High-level description of the goods/services

3. Supplier identifiers (where held)

Any recorded supplier identifiers held by the Authority for the Supplier(s), such as registered company name, Companies House number, VAT number, registered address, and internal supplier ID.

4. Contract documents (optional)

If readily available within the cost limit, copies of contract/call-off agreements and any statement of work/specification, with exempt information redacted where necessary.

If any part of section 4 is refused, please still provide sections 1–3 in full where possible.

If you consider this request may exceed the section 12 cost limit, please provide advice and assistance under section 16. In that case, please prioritise sections 1–3 as the minimum scope.

## **Our Response**

1. On this occasion it is not possible to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

None of the suppliers were set up in the Integrated Single Financial Environment (ISFE) and we can confirm that no payments were made by any of the organisations from 2021.

2. Please refer to the response to question 1.
3. Please refer to the response to question 1.
4. Please refer to the response to question 1.

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or [www.ico.org.uk](http://www.ico.org.uk).

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 [www.legislation.gov.uk](http://www.legislation.gov.uk). This will not affect your initial information request.

Yours faithfully

*Information Governance Support Officer*

**Information Governance Support Officer  
North East and North Cumbria Integrated Care Board**