



North East and North Cumbria

Our Reference SD\North East and North
Cumbria ICB\FOI ICB521

NECS – John Snow House
Durham University Science Park
Durham
DH1 3YG

Tel: 0191 301 1300
E-mail: necsu.icbfoi@nhs.net

19 September 2023

Dear

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received by North of England Commissioning Support (NECS) on 7 September 2023 for information held by NHS North East and North Cumbria Integrated Care Board (NENC ICB) under the provisions of the Freedom of Information Act 2000.

NENC ICB covers the areas of County Durham, Gateshead, Newcastle, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland and Tees Valley (which covers the 5 councils that make it up – Darlington, Hartlepool, Middlesbrough, Redcar & Cleveland and Stockton-on-Tees).

Please find the information you requested on behalf of the ICB as follows.

Your Request

Could you kindly let me know please:

1. How many GP practices are in the North East and North Cumbria Integrated Care Board area of responsibility?
2. The name(s) of the GP IT patient health records management system(s), and its supplier, currently used to record patient appointments, healthcare, diagnosis, treatment, and prescription services used in each practice?
3. The route to market for the GP IT patient health records management system(s)? The tendering/procurement process(es) used?
4. Please advise the Contract Start Date and Contract End Date.
5. The annual value of the contract(s)?
6. When will the contract(s) expire?
7. Can you please advise if there will be any extensions to the current supplier's contract?
8. The approximate dates and value of any additional amounts paid for other services (eg further development/improvement) relating to these systems.
9. Does the ICB intend to procure future GP IT Patient Records Management System(s) via the Digital Care Services (DCS) Buying Catalogue?
10. If not via the DCS Buying Catalogue, what route to market will the ICB take to procure a new NHS-complaint GP IT system?

11. Where any future procurement of GP IT patient health records management system(s) will be advertised?

Our Response

This response covers all NENC ICB localities/places.

1. Detail of GP practices in the North East and North Cumbria Integrated Care Board area of responsibility is publicly available information online. Please also refer to FOI response ICB411 on the [disclosure log](#) held on the ICB's website.
2. GP IT patient health records management systems are EMIS Web GP and TPP SystemOne GP.
3. The route is the NHSE approved framework, currently through GPIT Futures.
4. Contract Start and End Date are 01/10/2022 – 31/03/2024.
5. The annual value of the contract is £4,679,399.
6. Please refer to the response to question 4.
7. There are no extensions to the current supplier's contract.
8. There are no additional payments for development work.
9. The ICB does not intend to procure future GP IT Patient Records Management System(s) via the Digital Care Services (DCS) Buying Catalogue.
10. The route will be Digital Services for Integrated Care – Foundation-class EPR Solutions and/or Technology Innovation Framework.
11. Procurement is via Framework mentioned in the response to question 10.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Senior Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the North of England Commissioning Support Unit.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

www.ico.org.uk

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per

the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk . This will not affect your initial information request.

Yours sincerely

S Davies

S Davies
Information Governance Officer