

Our Reference North East and North Cumbria ICB\
FOI ICB 25–466

North East and North Cumbria ICB
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By Email

17 February 2026

Dear Applicant

Freedom of Information Act 2000 – Request for Information – NHS North East and North Cumbria Integrated Care Board (NENC ICB)

Thank you for your request received on 13 February 2026 for information held by NHS North East and North Cumbria Integrated Care Board (the ICB) under the provisions of the Freedom of Information Act 2000. The ICB covers the areas of County Durham, Newcastle Gateshead, North Cumbria, North Tyneside, Northumberland, South Tyneside, Sunderland, and Tees Valley.

Please find the information you requested on behalf of the ICB as follows.

Your Request

I am submitting a FOI request under the Freedom of Information Act (2000) to request information on the following:

1. Established governance structures for the delivery of healthcare for individuals suspected and/or diagnosed with complex dissociative disorders (OSDD/DID).
2. Pending (awaiting development) governance structures for the delivery of healthcare for individuals suspected and/or diagnosed with complex dissociative disorders (OSDD/DID), and its current development phase.
3. Established Safeguarding policy and procedures for individuals suspected and/or diagnosed with complex dissociative disorders (OSDD/DID).
4. Pending (awaiting development) Safeguarding policy and procedures for individuals suspected and/or diagnosed with complex dissociative disorders (OSDD/DID), and its current development phase.
5. NENC ICB specialist referral procedures and policies for CNTW patients with complex mental health conditions such as complex dissociative disorders (OSDD/DID).
6. Current policy and procedures for the evaluation of when to refer patients experiencing complex mental health conditions such as (OSDD/DID) for out-of-area specialist services.

If any questions require further clarification, then please respond, and I will seek to provide further assistance.

Our Response

We can confirm, as per Section 1(1) of the Freedom of Information Act 2000, the ICB on this occasion is not able to provide the requested information. In line with your rights under section 1(1)(a) of the Act to be informed whether information is held, we confirm the ICB does not hold any of the information requested.

However, we have determined that the information is held by the mental health hospital NHS foundation trusts (FTs) within the North East and North Cumbria region. There is provision established within our mental health FTs however this is not specialist provision and part of the standard contract.

In accordance with our duty under s.16 of the FOIA to provide reasonable advice and assistance to an individual requesting information, we have provided the FOI contacts for those FTs below.

NENC Mental Health Hospital FTs	Email
Cumbria, Northumberland, Tyne and Wear NHS FT	foi@cntw.nhs.uk
Tees, Esk and Wear Valleys NHS FT	tewv.foi@nhs.net

In accordance with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the NHS ICB website <https://northeastnorthcumbria.nhs.uk/>.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision, you should write to the Information Governance Manager using the contact details at the top of this letter quoting the appropriate reference number.

If you are not content with the outcome your review, you do have the right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act 2000. Generally, the Information Commissioner cannot make a decision unless you have exhausted the ICB's complaints procedure.

The Information Commissioner can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or www.ico.org.uk.

Any information we provide following your request under the Freedom of Information Act will not confer an automatic right for you to re-use that information, for example to publish it. If you wish to re-use the information that we provide and you do not specify this in your initial application for information then you must make a further request for its re-use as per the Re-Use of Public Sector Information Regulations 2015 www.legislation.gov.uk. This will not affect your initial information request.

Yours faithfully

Information Governance Support Officer

**Information Governance Support Officer
North East and North Cumbria Integrated Care Board**