

COMMUNITY HEALTH SERVICES DIGITAL COMMUNITY OF PRACTICE (CHSD COP)

(9) August – September 2024



COMMUNITY OF PRACTICE FOCUS – 17TH SEPTEMBER

Our guest speaker was Matt Atkinson of Waymark Digital, speaking on the theme:
How do we truly care for people, not just patients?

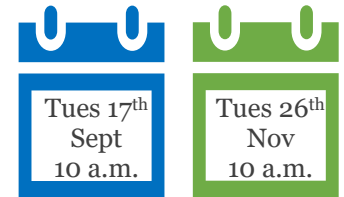
Some of the points that were discussed included: Healthcare isn't just about medicine or machines. It's about people and their unique stories. So, how do we build a healthcare system that treats the whole person, not just the symptoms? How do we blend science with empathy to make a real impact? How can life sciences and social sciences work together to create real change?

Matt focused on how we are evolving the future for health and wellbeing using a human-centred approach.

We also heard about an example solution to digital exclusion through potential use of cash withdrawal machines to confidentially share medical appointment and healthcare information with logged in users.

For further information, members of the group with an NHS mail account can access the recording in the Teams meeting. Matt can be reached at matt.atkinson@waymark.digital and case studies are available on the website:

[Waymark: Our Work for Healthcare.](#)



REPRESENTATION
Attendance: 25
Including 6 trusts

REGIONAL / NATIONAL CHS DIGITAL UPDATES

Key messages and events were discussed on the CoP by Angela Wood (NHSE) and a slide deck has been distributed to CoP members. This includes:

- **TEC Conference 11th Sept – focus on AI in TEC** – this well-attended event featured 6 suppliers showcasing innovative and potentially transformative technology-enabled care solutions. Presentations and recordings can be accessed [here](#). The features were:
 - MSK App – Flok Health
 - Milbox – Socks for Dementia
 - Genie Connect
 - Nobi – light alert
 - Paincheck
 - Minuteful Kidney & Woundcare
- **National Institute of Health and Care Research** - The i4i Programme is a translational research funding scheme aimed at de-risking early-to-late stage medical devices, in-vitro diagnostics and high-impact patient-focused digital health technologies for ultimate use in the NHS or social care settings. Contact Angela for information regarding calls for funding (due by 10th October).
- **Faster Data Flows (FDF)** – a two-year pilot is underway, with NENC providers who are already submitting to CSDS being approached to support onboarding
 - You can find out more about Community FDF on the [FutureNHS](#) workspace, including an outline of Faster Data Flows and the benefits this will bring to the NHS and patient care.
- **Wayfinder and e-RS funding:** For 25/26 we are now required to generate a 1-year addendum business case to enable continuation of the programmes for 1 year (this applies to both e-RS and Wayfinder). The ambition to expand Wayfinder to Community and Mental Health Trusts remains consistent with our original plan.
 - As some of you will be aware, there are fast moving discussions taking place on 'one digital estate' (ODE) and shaping a future investment proposal for EPRs.
 - Is bringing in a new EPR supplier into the market the right approach for community services?

CONTACT US

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